



Back to School 2020

Redemption Process

MADE FOR GAMERS & CREATORS






First step:
Register your Product

Step 1 : Register/Login to MSI Member Center



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CREATE AN ACCOUNT

MSI is committed to respecting and protecting your privacy.
The information you are providing here will help us provide you with better service.


E-mail

Password

Confirm Password

Date of Birth

Captcha



Step 2 : Go to product registration page

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SUR SITE

Step 3 : register a new product

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Welcome!

MY PRODUCT

WARRANTY REGISTRATION: NOTEBOOK, ALL-IN-ONE PC, DESKTOP, MONITOR

The promotion excluded MOTHERBOARD and GRAPHICS CARD.

ENJOY BENEFITS.

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

1. This does not apply to product of which standard warranty has been expired.(But customers can still complete registration and questionnaire)
2. Customers have to complete the questionnaire in advance to get the full benefits.
3. MSI reserves the right to update or modify these terms and conditions of this program.
4. This extended warranty service only can be applicable to the original country or region where consumers purchased the notebooks/all-in-one.

If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

[I want to register a new product](#)

Step 4 : Select product line



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PLEASE SELECT THE PRODUCT TYPE YOU WANT TO REGISTER



Notebook



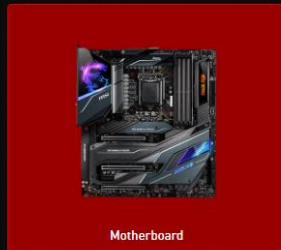
All-in-One PC



Desktop



Monitor



Motherboard



Graphics Card



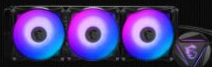
Case



Gaming Chair



Gaming Gear

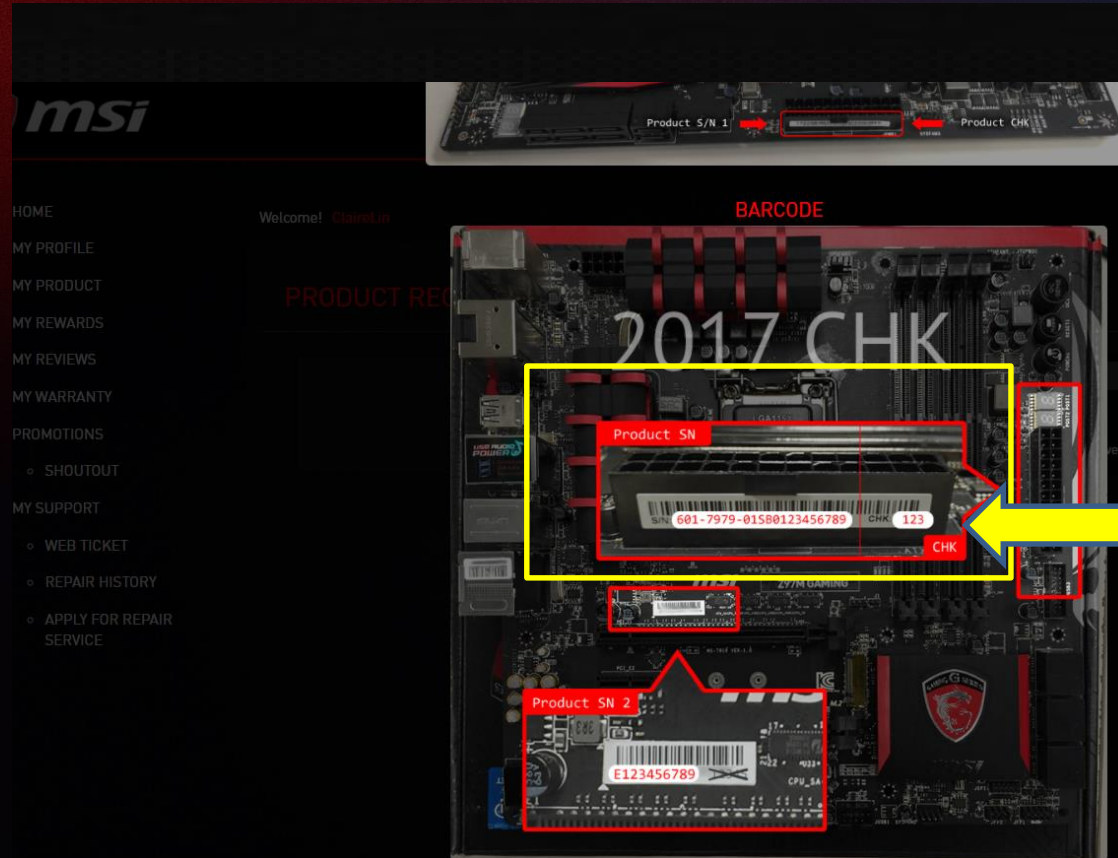


Liquid Cooling



Others

Step 5 : Click on the Product to Learn How to Identify the S/N number and CHK number



S/N number
and CHK
number

Step 5-1 : Fill in S/N number

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PRODUCT REGISTRATION

* S/N1 (S/N)

[Click on the Product to Learn How to Identify the Serial Number](#)

Please pay attention to the differences between '0' and 'O', '1' and 'l'. If you still have problem, please contact us through My Support.

[Next](#)[Cancel](#)

Step 5-2 : Fill in CHK number



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SERVICE

Product Type
Motherboard

Product Name
MAG B550 TOMAHAWK

Model

Serial Number

• CHK

CHK

Please find the serial number sticker on the product and input the 3 digit CHK code as shown below. (The image shows an example on where the CHK code could be found)



Step 5-3 : Complete the product registration form



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PRODUCT REGISTRATION

Product Type	Monitor
Product Name	Optix MAG272CQR
Model	9S6-3CA66T-005
Serial Number	CA6T059460074

Region / Location	Sweden
Store Name	Komplett.se
Purchased Date	2020-08-20 YYYY-MM-DD
Where did you purchase the product	<input checked="" type="radio"/> Retail store <input type="radio"/> Online retailer <input type="radio"/> Reseller

Invoice Upload	C:\Users\clairerlin\Desktop 浏览... <p>Please resize the image to a width no greater than 1600px (.jpg, .gif, .png) The invoice should include the model name, invoice date, and invoice number. (photo of printed invoice or screenshot of digital invoice)</p>
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Captcha	
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★ Don't forget to upload the invoice!



Second:
Redeem eligible promotion

Step 6 -1: Go to relative promotion



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Welcome!

MY PRODUCT

+ Product Registration

Product Type	Product Name / Serial Number	Purchased Date	Warranty Standard	
Motherboard	MAG B550 TOMAHAWK 601-7C91-010B2006012104	08.08.2020	Standard Warranty	<div>Service item</div> <div>Relative promotion</div>

Step 6 -2: Click “Go to redeem”



Product Promotion

Promotion Name (Link)

Review Status	Digital Code / Ship Tracking No	Note
Stop struggling, Start Evolving		
go to redeem		

Close



Click “Redeem”

Step 7-1: Fill in all of information required and upload invoice and product barcode



For DUO bundle

- 1.MSI Motherboard invoice
- 2.Eligible CPU invoice
- 3.Motherboard product image with S/N code label
- 4.CPU product image with S/N code label

Redeem Code

Product Name

MAG B550 TOMAHAWK

Serial Number

Invoice Upload

965366978ab4c06179f1270016b02f95.png

瀏覽...

Product Barcode

瀏覽...

Please be sure to upload the invoice and the picture of product SN number to speed up the verify process.

Please resize the image to a width no greater than 1600px [.jpg, .gif, .png]

The invoice should include the model name, invoice date, and invoice number. (photo of printed invoice or screenshot of digital invoice)

CPU

Invoice Number

Purchased Date

08.08.2020

Captcha

7 + 4

Example of Uploaded Documents



INVOICE

amazon.fr

FACTURE

Adresse de facturation:

Amazon EU S à r.l., Succursale Française
67 Boulevard du General Leclerc
Clichy 92110
France
TVA: FR12487773327

Adresse de livraison:

Numéro de commande:

Numéro de facture:

Date de la commande: 11/10/2019

Date de la facture/Date de la provision: 11/10/2019

Cte	Description de l'article	Prix Unitaire (hors TVA)	Taux TVA%	Prix Unitaire (inclus TVA)	Prix Total (inclus TVA)
1	MSI Trident 3 Arctic 8RD-002US	874,17 €	20 %	1049,00 €	1049,00 €
1	MSI 27" LED - Optix MAG27CQ	350,75 €	20 %	420,90 €	420,90 €
TOTAL:					1469,90 €

Product S/N

Desktop



Monitor



- Please make sure you have uploaded three items: Invoice/Purchase Proof & Product S/N on Product.
 - Invoice/Purchase Proof : 1) Channel Partner name 2) Purchase Date 3) Purchase Model Name
 - Product S/N number on Product(show like upper example)

Step 7-2: Wait for the feedback from MSI CS

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MESSAGE

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Next](#)



Check your redemption
status

Step 8: Select my product to check Relative Promotion



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MY PRODUCT

+ Product Registration


Product Type	Product Name / Serial Number	Purchased Date	Warranty Standard	
Monitor	Optix MAG272CQR	20.08.2020	Standard Warranty	<div>Service item</div> <div>Relative promotion</div>
Liquid Cooling	MAG CORELIQUID 360R	17.08.2020	Standard Warranty	<div>Service item</div> <div>Relative promotion</div>

Click “Relative Promotion” to see the available promotion you have



Step 9 : Check the review status





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Product Promotion

Promotion Name (Link)

Review Status	Digital Code / Ship Tracking No	Note
Be Fast STEAM WALLET USD 50		
awaiting review		
Be Fast STEAM WALLET USD 200		
go to redeem		
Be Fast STEAM WALLET USD 300		
go to redeem		

Close



How to re-upload
requested documents?

Failure redemption step 1: If receive the notifications in your mailbox



Dear Customer,

We regret to inform that your request has been denied.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

https://register.msi.com/promotion/redeem/dtmntchair_2020_jul_befast_ww_50

Reason:

Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption.

1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase model)
2. Monitor Serial Number image (the sticker behind the monitor)

Sincerely,

MSI customer service

<https://register.msi.com/>

click the link

Reasons for
fail redemption

Fail redemption step 2: Then go to My Product: click relative promotion



register.msi.com/product

應用程式 Gmail YouTube 地圖

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HOME Welcome! levraibonheur9

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Product Type	Product Name / Serial Number	Purchased Date	Warranty Standard	
Monitor	Optix MAG272CQR CA6T059460074	20.08.2020	Standard Warranty	2 Service item Relative promotion
Liquid Cooling	MAG CORELIQUID 360R 3067ZW1C3181310018000481	17.08.2020	Standard Warranty	Service item Relative promotion

Fail redemption step 3: You can redeem again



register.msi.com/product

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Product Promotion

Promotion Name (Link)		
Review Status	Digital Code / Ship Tracking No	Note
		Be Fast STEAM WALLET USD 50
redeem again		Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption. 1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase model) 2. Monitor Serial Number image (the sticker behind the monitor)
		Be Fast STEAM WALLET USD 200
go to redeem		
		Be Fast STEAM WALLET USD 300
go to redeem		

Fail redemption step 4: Fulfill the requirements and redeem again



[Start to Redeem](#) [Eligible products](#) [Redeem Guide](#) [Promotion Detail](#) [Activate the Code](#)

Monitor

Purchased Date	Product Name / Serial Number	Invoice Upload	Select
20.08.2020	Optix MAG272CQR CA6T059460074	<div>The buy of prove</div> <div>Check file Upload file</div> <div>Product Barcode</div> <div>Check file Upload file</div> <div>Invoice No/ Trade No/ Order No</div> <div>10018288</div>	<div><div></div></div> <div>Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption. 1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase model) 2. Monitor Serial Number image (the sticker behind the monitor)</div>

Redeem

Step 9-1: Redeem Complete

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MESSAGE

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Next](#)

Step 9-2: Receive the notifications from MSI in your mailbox as well



[No Reply] MSI Promotion - Be Fast STEAM WALLET USD 50 - Notice



Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.



How to get the digital
prize?

Step 10-1 : Eventually, check your prize via your mailbox



[No Reply] MSI Redeem Notice - Success

no-reply <no-reply@msi-mail.com>
发件人



Congratulation on the purchase of your MSI® product!

Your **Be Fast STEAM WALLET USD 60** activation code is:

USD 50:



Notice: This activation code is sent to the e-mail you registered with.


How to activate **Be Fast STEAM WALLET USD 50?**

To activate your game code, please refer to <https://store.steampowered.com/account/redeemwalletcode>

Thank you!

Step 10-2 : Eventually, check your prize via MSI member center





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MY PRODUCT

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Product Type

Monitor

Liquid Cooling

Product Promotion

Promotion Name (Link)		
Review Status	Digital Code / Ship Tracking No	Note
Be Fast STEAM WALLET USD 50		
pass	Code: USD 50: FQ6BP-M27ML-XDML5 WXLGM-K5BPA-8T77D SVH04-STPV9-W862E	Redeem Code
Be Fast STEAM WALLET USD 200		
go to redeem		
Be Fast STEAM WALLET USD 300		
go to redeem		

Close

Warranty Standard

Standard Warranty

Service item

Relative promotion

Standard Warranty

Service item

Relative promotion

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MADE FOR GAMERS & CREATORS

