



Summer Fun

Redemption Process

**MADE FOR GAMERS & CREATORS**





First step:  
Register your Product

# Step 1 : Register/Login to MSI Member Center



**msi** PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Sign Up

MSI is committed to respecting and protecting your privacy.  
The information you are providing here will help us provide you with better service.  
Items marked with \* are required for application

Email \*

Password \* Confirm Password \*

First Name \* Last Name

Region / Location \* Contact Number

Subscribe Latest Information  
Please check the box on the newsletter you want to subscribe, and press [Send] to confirm.  
By Clicking, I have read and agree to the MSI Privacy Policies

MSI Reward Program  
By clicking, I agree to the MSI Reward Program [Terms and condition](#).  
Become a member today to earn points, get exclusive offers, special VIP event invites and more!  
Learn more about the benefits of the [MSI Reward Program](#).

I acknowledge and agree to [MSI Privacy Policy](#) \*

Captcha \*

~~24 + 2 =~~

# Step 2 : Go to product registration page



**msi** PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Account Overview  
Membership  
Reward Program  
Shout Out  
Promotions  
**Product**  
**My Products**  
Product Registration  
Appointment Service

## My Products

Category	Product Name / Serial Number	Purchase Date	Warranty Period
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[+ Register New Product](#)

# Step 3 : register a new product



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**Product**  
My Products  
Product Registration  
Appointment Service  
預約查詢

## My Products

Category	Product Name / Serial Number	Purchase Date	Warranty Period
<a href="#">+ Register New Product</a>			

# Step 4 : Click on the product to learn how to identify the S/N number



The screenshot shows the MSI website's 'Product Registration' page. A modal window titled 'How to Identify Product Serial Number?' is open, displaying a grid of product categories with icons: Laptop, All-in-One PC, Desktop, Monitor, Motherboard, Graphics Card, PC Case, Gaming Gear, Gaming Chair, and Liquid Cooling. Below the modal, the serial number 'BA3T01946000V' is entered into a text field. A 'Register' button is visible at the bottom right of the registration form. A progress indicator on the right side of the page shows 'Step 4'.

This screenshot shows the internal components of a laptop. A red arrow points to a label on the motherboard that contains the serial number. The label text includes 'MSI 4198', '4198', and '4198'. A 'Back' button is visible at the bottom of the image.

# Step 5-1 : Fill in S/N number



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PRODUCTS

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WHAT'S NEW

SUPPORT



Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Appointment Service

## Product Registration



Step 1



Step 2



Step 3



Step 4

Serial Number \*

[How to Identify Product Serial Number ?](#)

\*Please pay attention to the differences between "0" and "O", "1" and "l".

Register

# Step 5-2 : Fill in CHK number



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預約查詢

Support

Web Ticket

## Product Registration



Step 1



Step 2



Step 3



Step 4

Product Type \*

Product Name \*

Model \*

Serial Number \*

CHK \*

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found)

# Step 5-3 : Complete the product registration form



**Support**

- Web Ticket
- Ticket History
- Apply for Service
- Repair Inquiry
- Live Chat

**Account**

- My Profile
- Login Management
- Change Password
- Subscribe

CHK \*

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found)

Region / Location \*

Store Name \*

Purchase Date \*

Where did you purchase the product \*

Retail store  Online retailer  Reseller

Invoice Upload \*

Please resize the image to a width no greater than 1600px (jpg, .gif, .png)  
The invoice should include the model name, invoice date, and invoice number.

Captcha \*

~~23 + 9 =~~

★ Don't forget to upload the invoice!



Second step:  
Redeem eligible promotion

# Step 6-1 : Go to "Promotions" and click redeem





MSI

## Promotions

All Promotions Redeem History

 <p><b>Summer Fun</b> 2022-04-11~2022-05-10 Monitor, Desktop</p> <p><b>Redeem &gt;</b></p>	 <p><b>Live in Everyday Passion</b> 2021-07-01~2021-09-30 Laptop</p> <p><b>Redeem &gt;</b></p>	 <p><b>Back to Modern</b> 2021-06-17~2021-07-18 Monitor</p> <p><b>Redeem &gt;</b></p>
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# Step 6 -2: Upload product S/N photo, fill in the required information and click Next



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jamie  
jamie@msi.com

- Account Overview
- Membership
- Reward Program (CU)
- Reward Program
- Shout Out
- Promotions
- Product
- My Products
- Product Registration
- Online Store
- Support
- Web Ticket
- History
- Apply for Service
- Repair History
- User Chat
- Account
- My Profile
- Login Management
- Change Password
- Subscribe

### Promotion Redeem



**Summer Fun**

Promotion Period:  
2022-04-11-2022-05-10

Activity Period Start:  
2022-04-11-2022-05-10

Redeem Limit:  
3 for each email

[Upload Products](#) [Upload Locations](#) [Landing Page](#) [Redeem Guide](#)

#### Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
<input type="radio"/> 2022-04-11	United States		GPU: RTX3080 E96-081-0070	<input type="button" value="Upload"/>

#### Recipient Information

First Name \*  
jamie

Last Name \*

Zipcode \*

Address \*

City  State / Province / Region

Street address

Apartment / Building / Unit / Floor

Contact Number \*  
08123456789

Note

# Step 7-1: Check the information you filled, and click “Redeem”





## Promotion Redeem Confirm

- Account Overview
- Membership**
  - Reward Program (DU)
  - Reward Program
  - Shout Out
  - Promotions
- Product
  - My Products
  - Product Registration
  - Online Store
- Support
  - Web Ticket
  - Ticket History
  - Apply for Service
  - Repair History
  - Live Chat
- Account
  - My Profile
  - Login Management
  - Change Password
  - Subscribe

### Redeem Products

Product Type

Product Name

Serial Number  
MS

Purchase Date

Purchased Region / Location

Proof of purchase

Product Barcode



### Recipient Information

First Name \*

Last Name \*

Zipcode \*  
123456

Address \*  
test city  
test state  
test address  
test address2

Contact Number \*  
09121456789

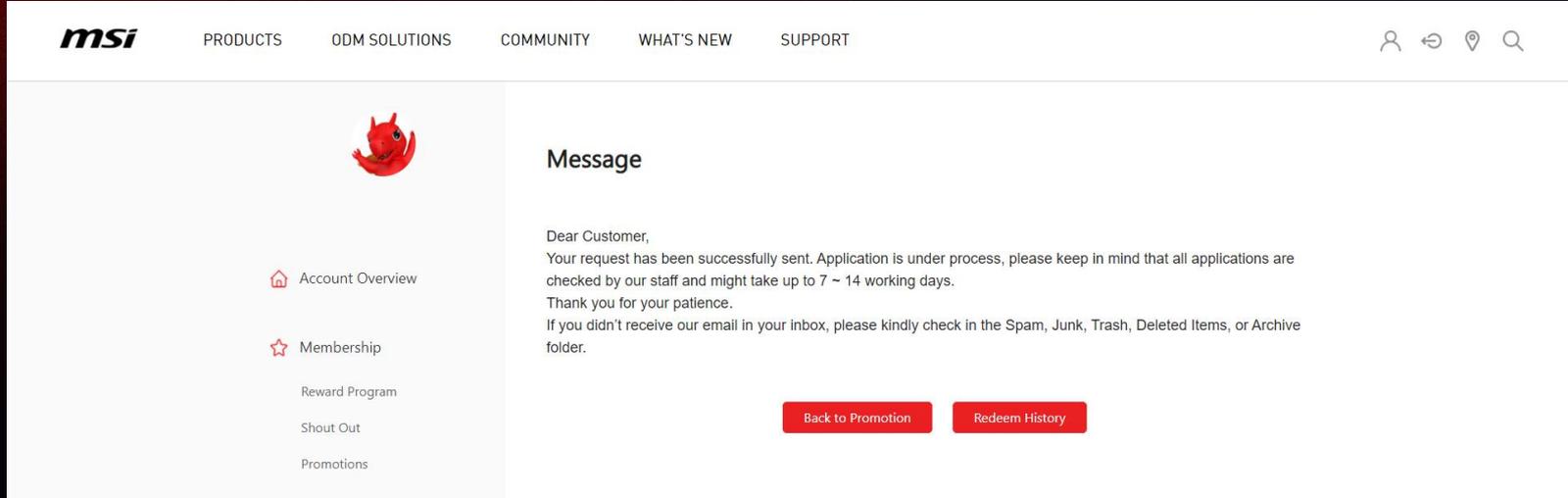
None

Captcha

74 + 5 =



# Step 7-2: Wait for the feedback from MSI Customer Service



The screenshot shows the MSI website's customer service interface. At the top, there is a navigation bar with the MSI logo and links for PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT. On the right side of the navigation bar are icons for user profile, refresh, location, and search. Below the navigation bar, on the left, is a sidebar with a red dragon profile picture and a list of menu items: Account Overview (with a house icon), Membership (with a star icon), Reward Program, Shout Out, and Promotions. The main content area is titled "Message" and contains the following text: "Dear Customer, Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Thank you for your patience. If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder." At the bottom of the message area, there are two red buttons: "Back to Promotion" and "Redeem History".

\*Keep in mind that all applications might take up to 7 – 14 working days to be verified.



Check your redemption  
status

# Step 8: Select “Promotions” to check the review status



## Promotions

All Promotions Redeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2022-04-11	Summer Fun	Optix MPG341CQR	Redeem qualification under reviewing

Account Overview

Membership

- Reward Program (OL)
- Reward Program
- Shout Out
- Promotions



How to re-upload  
requested documents?



# Failure redemption step 1: If receive the notifications in your mailbox



Dear Customer,

Thanks for your application,

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

<https://account.msi.com/login?ref=service>

click the link

Reason : Please provide the invoice with your product name on it, thanks.

Reasons for fail redemption

Sincerely,

MSI customer service

# Fail redemption step 2: Then go to My Product: click relative promotion



## Promotions

All Promotions

Redeem History

Account Overview

Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2022-04-11	Summer Fun	Optix MPG341CQR	Please provide the invoice with your product name on it, thanks. <input type="button" value="Redeem Again"/>

# Fail redemption step 3: Fill in the required information and click "Redeem"



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Apply for Service  
Repair History  
Live Chat  
Account  
My Profile  
Login Management  
Change Password  
Subscribe

### Promotion Redeem Ask again

#### Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
2022-04-11			Optix MPG341COR	Upload

#### Recipient Information

First Name \*

Last Name \*

Zipcode \*  
123456

Address \*  
test city test state  
test address, test address2, test address2  
test address2

Contact Number \*  
09123456789

Note

#### Captcha

~~27 + 5 =~~  [Reformat](#)

# Redeem Complete



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PRODUCTS

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 Account Overview

 Membership

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## Message

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days.

Thank you for your patience.

If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Back to Promotion](#)

[Redeem History](#)



How to get the prize?

# Step 9-1 : Check your prize via your mailbox



[No Reply] MSI Redeem Notice - Success

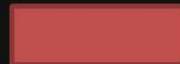
no-reply <no-reply@msi-mail.com>  
寄件者



Congratulation on the purchase of your MSI® product!

Your [Back to School steam code](#) activation code is

Steam code



Notice: This activation code is sent to the e-mail you registered with.

How to activate [Back to School steam code](#) ?

To activate your game code, please refer to <https://www.game.co.uk/en/gifts-and-gadgets/pc-and-steam-cards/steam-cards/>

Thank you!

# Step 9-2 : Check your redeem status in MSI member center



**msi** PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Account Overview Membership Reward Program (OL) Reward Program Shout Out Promotions

## Promotions

All Promotions Redeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2021-05-24	Back to Modern	Modern MD241P	Redeem Success
2022-04-11	Summer Fun	Optix MPG341CQR	Redeem Success



# FAQ



Why there is no any relative promotion in my member center account?

1. Check if your product is eligible model
2. Check if your invoice is in eligible period
3. Make sure the region you live is in the eligible region for the promotion
4. Make sure you purchased the eligible product from MSI partners in your domiciled region

What should I do if I received an email inform me that my claim was incomplete?

Please make sure that you had provide:

1. Invoice/purchase proof which include purchase date, purchase store, and purchase model
2. SN number picture that on the product itself, not on the package

How long does it takes to process the application and when will I receive my gift?

All applications might take up:

\*Digital code - 7~14 working days to be verified.

\*Physical Prize - 8 -12 weeks to delivered after your redemption got approved

Why am I not receive any email after my participation?

If you have not received an email, please check your spam folder and deactivate your email filter.



How to  
activate/redeem a  
wallet code in steam

# Where you activate/redeem a wallet code in steam



STEP 1:

<https://store.steampowered.com/account/redeemwalletcode>

STEP 2: SIGN IN

The screenshot shows the top navigation bar of the Steam website with the logo and links for STORE, COMMUNITY, ABOUT, and SUPPORT. A green 'Install Steam' button is visible. Below the navigation is a search bar and a menu with 'Your Store', 'New & Noteworthy', 'Categories', 'Points Shop', 'News', and 'Labs'. The main heading reads 'REDEEM A STEAM GIFT CARD OR WALLET CODE'. Underneath, it says 'CHOOSE AN OPTION TO GET STARTED' and 'You must be logged in to a steam account to redeem Steam Wallet codes.' Two buttons are shown: 'Create Your Account' and 'SIGN IN'. On the right side, there are two dropdown menus labeled 'Your Steam Account' and 'Wallet Balance'.

The screenshot shows the 'SIGN IN' page on the Steam website. It features the Steam logo and navigation links at the top. The main heading is 'SIGN IN'. Below it are two input fields: 'Steam account name' and 'Password'. A blue 'Sign In' button is positioned below the password field. At the bottom, there is a link that says 'Forgot your password?'.

# Where you activate/redeem a wallet code in steam



STEP 3: add your steam wallet code

If you received more than one code, please add in separate

A screenshot of the Steam website's redemption page. The browser address bar shows 'store.steampowered.com/account/redeemwalletcode'. The page features the Steam logo and navigation links for 'STORE', 'COMMUNITY', 'CHAT', and 'SUPPORT'. A search bar is visible. The main heading is 'REDEEM A STEAM GIFT CARD OR WALLET CODE'. A red rectangular box highlights the 'ENTER YOUR STEAM WALLET CODE TO ADD FUNDS TO YOUR STEAM WALLET' section, which includes a text input field for the 'Steam Wallet Code' and a 'Continue' button. To the right of this section, there are links for 'Your Steam Account', 'Wallet Balance', and 'See my account details'. Below the main heading, there is explanatory text about Steam Gift Cards and Wallet Codes, including a note about currency conversion. At the bottom, there are links for 'Frequently asked questions about Wallet Codes', 'Where can I purchase Steam Gift Cards and Wallet Codes?', 'Purchase Digital Gift Cards', and 'Find out where to purchase in your region'. An image of various Steam gift cards (€100, €20, \$50) is shown in the bottom right corner.

# Success



store.steampowered.com/account/redeemwalletcode

STEAM STORE COMMUNITY CHAT SUPPORT

WISHLIST

Your Store + New & Noteworthy + Categories Points Shop News Labs

## REDEEM A STEAM GIFT CARD OR WALLET CODE

ENTER YOUR STEAM WALLET CODE TO ADD FUNDS TO YOUR STEAM WALLET

Steam Wallet Code

Note: If the gift card you attempt to redeem is not redeemable in your region. Not all gift cards are redeemable in all regions.

Steam Gift Cards and Wallet Codes can be used to add money into your own Steam Wallet or to gift money to your friend or family.

Steam Gift Cards and Wallet Codes can be redeemed on Steam for the purchase of any game or software you can purchase on Steam. You can find Steam Gift Cards and Wallet Codes at retail stores across the world in a variety of denominations.

Note: Steam Gift Cards and Wallet Codes will be converted to the currency of your Steam Wallet upon redemption, regardless of where they were purchased.

Frequently asked questions about Wallet Codes

Where can I purchase Steam Gift Cards and Wallet Codes?

Purchase Digital Gift Cards

Find out where to purchase in your region

Success!

SHOP FOR GAMES

# Error Message



Keys look like the following: AAAAA-BBBBBB-CCCCC

\*\*\*Steam wallet code contains 15 characters

A screenshot of the Steam website's 'REDEEM A STEAM GIFT CARD OR WALLET CODE' page. The page features a dark blue header with the Steam logo and navigation links. Below the header is a search bar and a 'WISHLIST' button. The main content area is titled 'REDEEM A STEAM GIFT CARD OR WALLET CODE'. A prominent orange error message box is displayed, stating: 'There was an error redeeming the entered code.' followed by a bulleted list of troubleshooting steps: 'The code may be invalid. Please carefully verify the characters as you re-enter the code and double check to see if you've mistyped your key. I, L, and 1 can look alike, as can V and Y, and 0 and O.', 'The code may not yet have been activated. It may take several hours after time of purchase before activation is completed by your retailer, please wait and try redeeming the code again in a little while.', 'If the currency of the code you are attempting to redeem is different than the region in which you are located, you may not be able to redeem this gift card to your account. If this is the case please return this code to the retailer where it was purchased.', and 'If the problem persists, please contact Steam Support for further assistance.' Below the error message is a form labeled 'ENTER YOUR STEAM WALLET CODE TO ADD FUNDS TO YOUR STEAM WALLET'. The form contains a text input field with the placeholder 'AAAAA-BBBBBB-CCCCC' and a 'Continue' button. A note below the form states: 'Note: If the gift card you attempt to redeem is not in your currency, it will be automatically converted if redeemable in your region. Not all gift card currencies can be redeemed in all regions.' At the bottom of the page, there is a section titled 'Steam Gift Cards and Wallet Codes are an easy way to put money into your own Steam Wallet or give the perfect gift of games to your friend or family member.' followed by a paragraph explaining how they work and a small image of a €100 Steam gift card.



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