



MSI Care

How to extend 3-month warranty


MADE FOR GAMERS & CREATORS



Step 1 : Register/Login to MSI Member Center



Welcome to MSI Member Center



Not a MSI Member Yet?


Become MSI member to follow latest promotions and support updates.

1

Create an account >

Membership Benefits

- Warranty Registration
- Exclusive updates on promotions and events
- Quicker service and product support
- View your current registered MSI products



Upgrade your member benefits by opt-in MSI Reward Program and enjoy more exclusive rewards!

Join Now >

Sign in MSI Account

Please enter your registered account to sign in MSI member center!

2

Email

Password

21 + 8 =




Reformat

You need to calculate the answer $X + Y = ?$

Sign in >

[Forgot your password ?](#) | [Resend Verification Email](#) | [Unsubscribe](#)

OR SIGN IN WITH



Step 2 : Go to product registration page



The MSI logo, consisting of the letters 'msi' in a stylized, italicized font.

PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT

A simple black silhouette of a person's head and shoulders.

A circular arrow icon.

A location pin icon.

A magnifying glass icon.

A circular icon containing a black silhouette of a person's head and shoulders.

Account Overview

Membership

Reward Program

Shout Out

Promotions

A red square icon with a white plus sign and a small 'x' in the top right corner.

Product

My Products

Product Registration

Appointment Service

My Products

Category	Product Name / Serial Number	Purchase Date	Warranty Period	
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A red rectangular button with a white plus icon and the text 'Register New Product'.

Step 3 : Register a new product



The MSI logo, consisting of the letters "msi" in a stylized font.

PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT

A small icon of a person, representing the user's profile.

A small icon of a circular arrow, representing a refresh or reload action.

A small icon of a location pin, representing a map or location feature.

A small icon of a magnifying glass, representing a search function.

A circular icon containing a black silhouette of a person, representing the user's profile.

Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

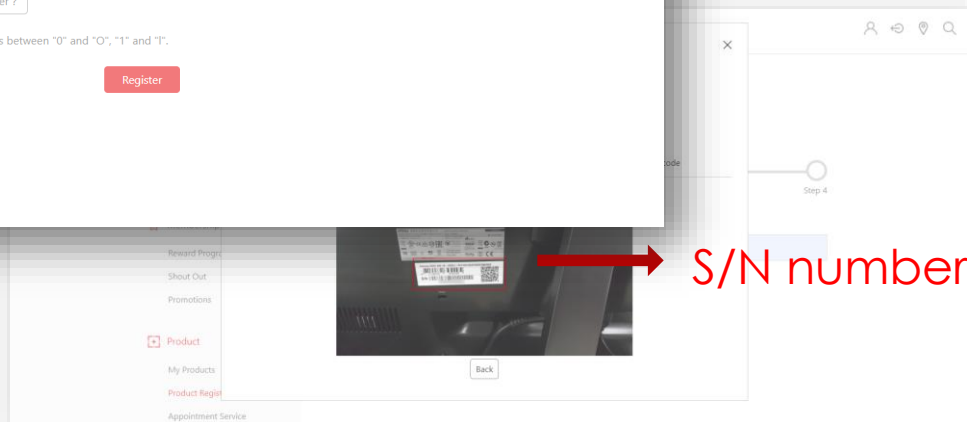
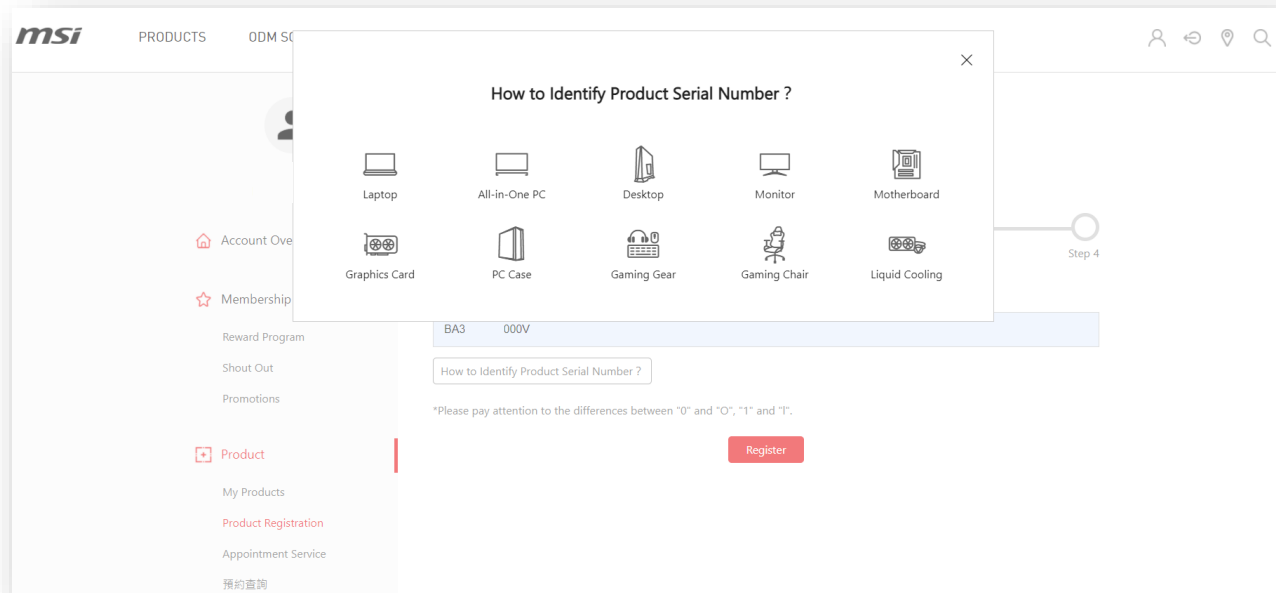
Product Registration

Appointment Service

預約查詢

My Products

Step 4 : Click on the product to learn how to identify the S/N number



Step 5-1 : Fill in S/N number and click Register



msi

PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT



Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Appointment Service

Product Registration



Step 1



Step 2



Step 3



Step 4

Serial Number *

[How to Identify Product Serial Number ?](#)

*Please pay attention to the differences between "0" and "O", "1" and "l".

Register

Step 5-2 : Fill in CHK number



ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Appointment Service

預約查詢

Support

Web Ticket

Product Registration

Step 1

Step 2

Step 3

Step 4

Product Type *
Monitor

Product Name *
Optix G27C4

Model *
9S6-3CA91T-003

Serial Number *

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found)

Step 5-3 : Complete the product registration form



Support

Web Ticket

Ticket History

Apply for Service

Repair Inquiry

Live Chat

Account


My Profile

Login Management

Change Password

Subscribe

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) 

Region / Location *

Select

Store Name *

Select

Purchase Date *

Where did you purchase the product *

☒ Retail store ☐ Online retailer ☐ Reseller

Invoice Upload *

選擇檔案

未選擇任何檔案

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)

The image should include the model name, invoice date, and invoice number.

Captcha *

~~23 + 9 =~~

Reformat


Captcha

Next

★ Don't forget to upload the invoice!

Step 6: Go to you registered product and click “manage” button





Account Overview

Membership

Reward Program

SHOUT OUT

Promotions


Product


My Products

Product Registration

Appointment Service

My Products

Category	Product Name / Serial Number	Purchase Date	
	Optix G27C	2020-03-05	✎ Manage
-	-	-	-
-	-	-	-
-	-	-	-
-	-	-	-

 Register New Product

Step 7: Fill in questionnaire by click “Questionnaire” button.



Account Overview

Membership

Reward Program

SHOUT OUT

Promotions

Product

My Products

Product Registration

Appointment Service

Support

Web Ticket

Ticket History

Apply for Service

Repair Inquiry

My Products

Detail

Reupload

Extended Warranty

Product Type

Product Name

Serial Number

Purchase Date

Purchased Region / Location

Purchased Location

Standard Warranty

Information & Driver

Ask a Question

到府收送

Apply for Repair

Questionnaire

Step 8: Warranty Extension Successfully



Account Overview

Membership

Reward Program

SHOUT OUT

Promotions

Product

My Products

Product Registration

Appointment Service

Support

Web Ticket

Ticket History

Apply for Service

Repair Inquiry

Live Chat

Account

My Profile

Login Management

My Products

Detail

Reupload

Extended Warranty

Product Type

Monitor

Product Name

Optix G27C

Serial Number

CFCC01C160101

Purchase Date

2020-03-05

Purchased Region / Location

United States

Purchased Location

Online retailer,Amazon.com

Standard Warranty

12months

Extend Warranty

3months

Registered Time

2020-04-30 18:15:48



MADE FOR GAMERS & CREATORS

