



Beat'em Up!
Redemption Process

MADE FOR GAMERS & CREATORS






Register your Product

Step 1. Login to MSI Member Center



← → ↻ 📄 register.msi.com/home/login 🔍 ☆ 📄 📄 📄 📄 📄 📄 📄 📄 📄



🌐 MSI OFFICIAL SITE 🗨 MSI FORUM English / English

WELCOME TO MSI MEMBER CENTER

REGISTER YOUR MSI PRODUCT NOW TO ENJOY A HOST OF BENEFITS !

- ✓ Warranty Registration [More](#)
- ✓ Exclusive updates on promotions and events
- ✓ Quicker service and product support
- ✓ View your current registered MSI products

MSI RESPECT YOUR PRIVACY

MSI does not trade customer information. Just as important, you control how MSI contacts you. We will collect your preferences at the end of this registration, and we encourage you to view our complete online privacy policy. https://register.msi.com/page/privacy_policy


LOGIN

E-mail

Password

Forgot your password?

Captcha



You need to calculate the answer $X + Y = ?$

You need to calculate the answer $X + Y = ?$

Login

Create an Account

If you have any questions about the registration process, please refer to [FAQ](#).

You can use the account and password below to log in directly as an MSI Member.

Facebook

Google

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🔧

Step 2. Click “Product Registration”



← → ↻ 📄 register.msi.com/home ☆ 📄 🔍 📄 📄 📄 📄 📄 📄 📄

The MSI logo, consisting of a red shield with a white dragon and the letters "msi" in white.

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HOME

MY PROFILE

MY PRODUCT

SHOUTOUT

MY REWARDS

MY REVIEWS

MY WARRANTY

PROMOTIONS

MY SUPPORT

- WEB TICKET
- REPAIR HISTORY
- APPLY FOR REPAIR SERVICE

Welcome!

REGISTER YOUR MSI PRODUCT NOW TO ENJOY A HOST OF BENEFITS !

✓ Warranty Registration

More

✓ Exclusive updates on promotions and events

✓ Quicker service and product support

✓ View your current registered MSI products

+ Product Registration

Recent usage record

Promotions	20 seconds ago
My Support	38 seconds ago
My Warranty	1 minute ago
My Rewards	44 minutes ago
My Profile	3 hours ago
My Product	1 week ago
Shoutout	3 weeks ago

SHOUT OUT

Step 4. Click the product type you buy



← → ↻ 📄 register.msi.com/product/line ☆ 📄 📄 📄 📄 📄 📄 📄 📄

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PLEASE SELECT THE PRODUCT TYPE YOU WANT TO REGISTER

 Notebook	 All-in-One PC	 Desktop	 Monitor
 Motherboard	 Graphics Card	 Case	 Gaming Chair
 Gaming Gear	 Liquid Cooling	 Others	

⚙️

Step 5. Check where the SN number is



CLICK ON THE PRODUCT TO LEARN HOW TO IDENTIFY THE
SERIAL NUMBER

BOX

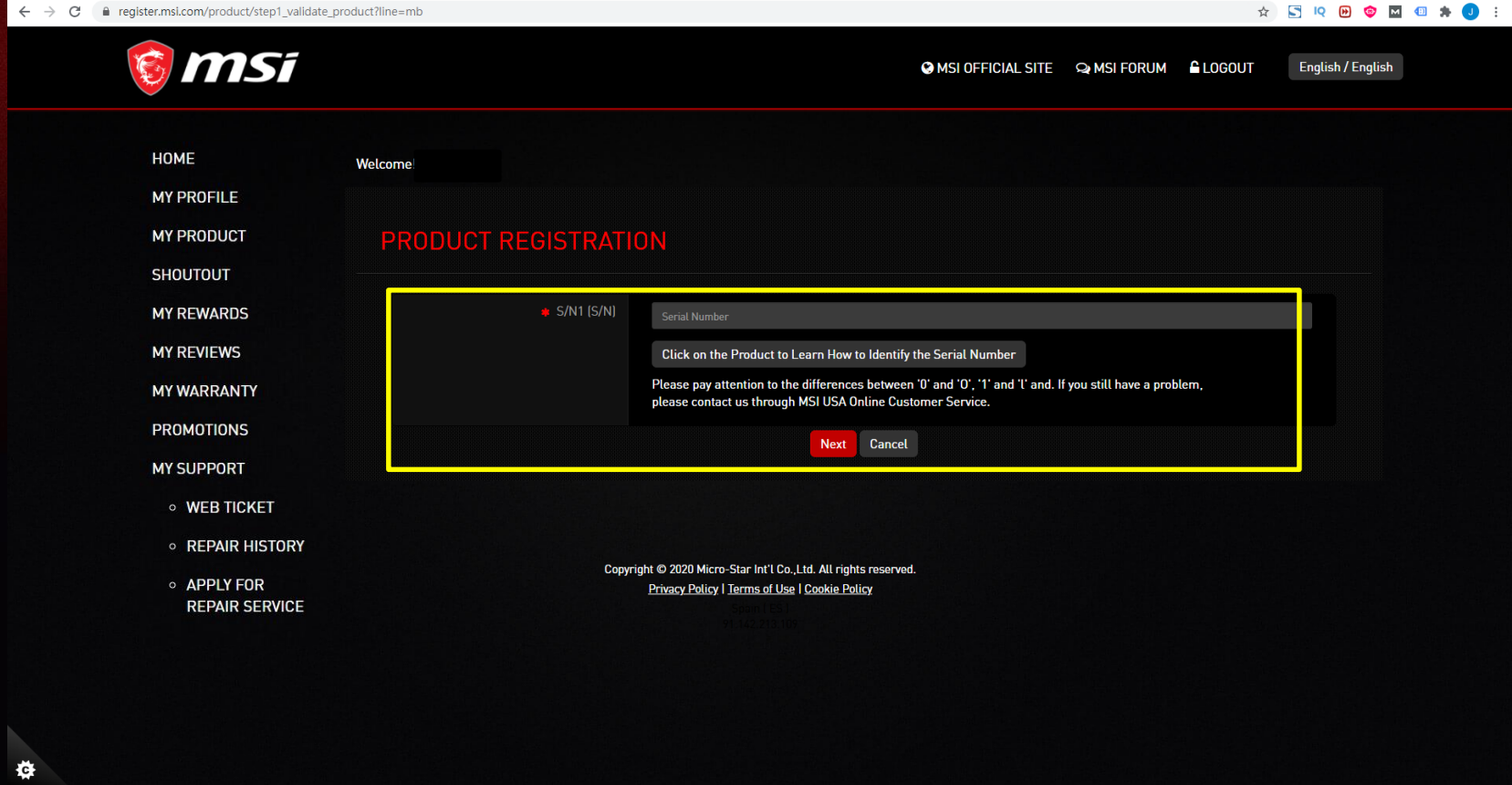


PRODUCT



BARCODE

I already know the serial number of my product



Step 7. Fill in your product information



PRODUCT REGISTRATION	
Product Type	Monitor
Product Name	Optix MAG271CQR-003DE
Model	9S4-3FA75T-003
Serial Number	
Region / Location	Select
Store Name	Select
Purchased Date	YYYY-MM-DD
Where did you purchase the product	<ul style="list-style-type: none">Retail storeOnline retailerReseller
Invoice Upload	<div>選擇檔案 未選擇任何檔案</div> <div>Please resize the image to a width no greater than 1600px (.jpg, .gif, .png) The invoice should include the model name, invoice date, and invoice number. (photo of printed invoice or screenshot of digital invoice)</div>
Captcha	<div>8-3</div> <div>You need to calculate the answer $X + Y = ?$</div> <div>You need to calculate the answer $X + Y = ?$</div>
<div>Next Cancel</div>	

Step 8. Complete the product registration form



THANK YOU FOR YOUR REGISTRATION!

WARRANTY REGISTRATION: LAPTOP, ALL-IN-ONE PC, DESKTOP, MONITOR

The promotion excluded MOTHERBOARD and GRAPHICS CARD.

ENJOY BENEFITS.

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

1. This does not apply to product of which standard warranty has been expired.[But customers can still complete registration and questionnaire]
2. Customers have to complete the questionnaire in advance to get the full benefits.
3. MSI reserves the right to update or modify these terms and conditions of this program.
4. This extended warranty service only can be applicable to the original region / location where consumers purchased the laptops/all-in-one.

If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

Yes, I want to fill out the questionnaire to get three months extended warranty for free.

No, I don't want to fill out the questionnaire to get three months extended warranty for free.



Redeem Eligible Promotion

Step 9. Please click “My product “, then click relative promotion



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◦ REPAIR HISTORY

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ONLINE CHAT

Welcome!

MY PRODUCT

+ Product Registration

Product Type	Product Name / Serial Number	Purchased Date	Service Item	Relative promotion
Monitor	Optix MAG271CQR-003DE FA71030900145	01.01.2021		

Step 10. Click “Go to redeem”



Product Promotion

Promotion Name (Link)

Review Status	Digital Code / Ship Tracking No	Note
Beat'em Up!		
<div>go to redeem</div>		

Close

Step 11. Click “redeem”



MY SOCIAL NETWORKS

MY PRODUCT

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MY REWARDS

MY REVIEWS

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- APPLY FOR REPAIR SERVICE

ONLINE CHAT

PROMOTIONS // Smart Learning with PRO



27 INCH
RAPID IPS
165 HZ
1MS GTG

msi
ESPORTS
LEARNING

NVIDIA
G-SYNC

Beat'em Up
Bluetooth Stereo-Speaker gratis!

Product Registration

注意事項

Eligible products

Redeem Guide

Promotion Detail

Activate the Code

Purchased Date	Product Name / Serial Number	Invoice Upload	Code
2020-09-30	MAG274QRFDE-QD MSAEC2K6S0103666	Invoice	<div>Redeem</div>

Click “Redeem”

Step 12. Fill in all the required product information and upload invoice and product barcode



×

Redeem Form

Product Information

Product Name

MAG274QRFDE-QD

Serial Number

MSAEC2K6S0103666

* Invoice Upload

9fd01a0974e51a357afbd8d62c7871cb.PNG

選擇檔案 未選擇任何檔案

* Product Barcode

選擇檔案 未選擇任何檔案

Please be sure to upload the invoice and the picture of product SN number to speed up the verify process.

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)

The invoice should include the model name, invoice date, and invoice number. (photo of printed invoice or screenshot of digital invoice)

* Invoice Number

Purchased Date

2020-09-30

Step 12-1. Example of Uploaded Documents



INVOICE

Product S/N

amazon.fr

FACTURE

Adresse de facturation:

Amazon EU S à r.l., Succursale Française
67 Boulevard du General Leclerc
Clichy 92110
France
TVA: FR12487773327

Adresse de livraison:

Numéro de commande:

Numéro de facture:

Date de la commande: 11/10/2019

Date de la facture/Date de la provision: 11/10/2019

Cte	Description de l'article	Prix Unitaire (hors TVA)	Taux TVA%	Prix Unitaire (inclus TVA)	Prix Total (inclus TVA)
1	MSI Trident 3 Arctic 8RD-002US	874,17 €	20 %	1049,00 €	1049,00 €
1	MSI 27" LED - Optix MAG27CQ	350,75 €	20 %	420,90 €	420,90 €
TOTAL:					1469,90 €

PC



Monitor



- Please make sure you have uploaded three items: Invoice/Purchase Proof & Product S/N on Product.
 - Invoice/Purchase Proof : 1) Channel Partner name 2) Purchase Date 3) Purchase Model Name
 - Product S/N number on Product(show like upper example)

Step 13. Fill in all the required shipping information



*Remark: Please note that MSI will not send the prize out if the members don't fully complete their shipping information

Shipping Information

* First Name
Lina

* Last Name
Lai


* Zip Code

* Address

* Telephone
0916130815

** Please double check your address and contact information. Once the information is submitted, it cannot be changed.*

* Captcha



You need to calculate the answer $X + Y = ?$

You need to calculate the answer $X + Y = ?$

Close Redeem

Step 14. Wait for the feedback from MSI Customer Service

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MESSAGE

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.


[Next](#)



Check your
redemption status

Step 15. Select my product to check Relative Promotion





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Welcome!

MY PRODUCT

+ Product Registration

Product Type	Product Name / Serial Number	Purchased Date	Warranty Standard	
Monitor	MP241	20.08.2020	Standard Warranty	<div>Service item</div> <div>Relative promotion</div>
All-in-One PC	PRO 24X 10M	17.08.2020	Standard Warranty	<div>Service item</div> <div>Relative promotion</div>

Click “Relative Promotion” to see the available promotion you have

Step 16. Check the review & Gift shipment status



Product Promotion ×

Promotion Name (Link)

Review Status	Digital Code / Ship Tracking No	Note
Beat'em Up!		
pass	Tracking No: 1Z81907Y6840875956	UPS Nederland BV

Close



How to re-upload
requested documents?

Failure redemption step 1: If receive the notifications in your mailbox



Dear Customer,

We regret to inform that your request has been denied.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

https://register.msi.com/promotion/redeem/dtmntchair_2020_jul_befast_ww_50

Reason:

Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption.

1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase model)
2. Monitor Serial Number image (the sticker behind the monitor)

Sincerely,

MSI customer service

<https://register.msi.com/>

click the link

Reasons for
fail redemption

Fail redemption step 2: Then go to My Product: click relative promotion



register.msi.com/product

應用程式 Gmail YouTube 地圖

msi

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MY PRODUCT

+ Product Registration

Product Type	Product Name / Serial Number	Purchased Date	Warranty Standard	
Monitor	MP241 CA6T059460074	20.08.2020	Standard Warranty	2 Service item Relative promotion
All-in-One PC	PRO 24X 10M 3067ZW1C3181310018000481	17.08.2020	Standard Warranty	Service item Relative promotion

Fail redemption step 3: You can redeem again



register.msi.com/product

Product Promotion

Promotion Name (Link)	Digital Code / Ship Tracking No	Note
MSI FHD webcam	redeem again	Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption. 1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase model) 2. Monitor Serial Number image (the sticker behind the monitor)
MSI Solo Bluetooth speaker	go to redeem	
MSI Solo Bluetooth speaker	go to redeem	

Fail redemption step 4: Fulfill the requirements and redeem again



Start to Redeem

Eligible products

Redeem Guide

Promotion Detail

Activate the Code

Monitor

Purchased Date	Product Name / Serial Number	Invoice Upload	Select
20.08.2020	MP241 CA6T059460074	<div>The buy of prove</div> <div><input type="button" value="Check file"/> <input type="button" value="Upload file"/></div> <div>Product Barcode</div> <div><input type="button" value="Check file"/> <input type="button" value="Upload file"/></div> <div>Invoice No/ Trade No/ Order No</div> <div><input type="text" value="10018288"/></div>	<div><div></div><div>Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption. 1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase model) 2. Monitor Serial Number image (the sticker behind the monitor)</div></div>

Redeem

Redeem Complete

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Thank you for your patience.

*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Next](#)

Receive the notifications from MSI in your mailbox as well



Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

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