



Christmas Deals

Redemption Process

MADE FOR GAMERS & CREATORS





ជំហានដំបូង៖
ការចុះឈ្មោះផលិតផល
របស់អ្នក



MSI is committed to respecting and protecting your privacy.
The information you are providing here will help us provide you with better service.

Items marked with * are required for application

Select v

Please check the box on the newsletter you want to subscribe, and press [Send] to confirm.
By Clicking, I have read and agree to the MSI Privacy Policies

By clicking, I agree to the MSI Reward Program [Terms and condition](#).
 Become a member today to earn points, get exclusive offers, special VIP event invites and more!
 Learn more about the benefits of the [MSI Reward Program](#).

 ~~$24 + 2 =$~~

CReformat

[Sign Up](#)

ជំហានទី២៖ ចូលទៅកាន់ទំព័រចុះឈ្មោះផលិតផល



PRODUCTS

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WHAT'S NEW

SUPPORT

My Products

Category	Product Name / Serial Number	Purchase Date	Warranty Period	
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Register New Product

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ជំហានទី៣៖ ចុះឈ្មោះផលិតផលថ្មី



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My Products

Category	Product Name / Serial Number	Purchase Date	Warranty Period
<div></div>			



ជំហានទី ៤៖ ចុចលើផលិតផលដើម្បីស្វែងយល់ពី របៀបស្វែងរកលេខ S/N

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How to Identify Product Serial Number ?

Laptop

All-in-One PC

Desktop

Monitor

Motherboard

Graphics Card

PC Case

Gaming Gear

Gaming Chair

Liquid Cooling

BA3T01946000V

How to Identify Product Serial Number ?

*Please pay attention to the differences between "0" and "O", "1" and "l".

Register

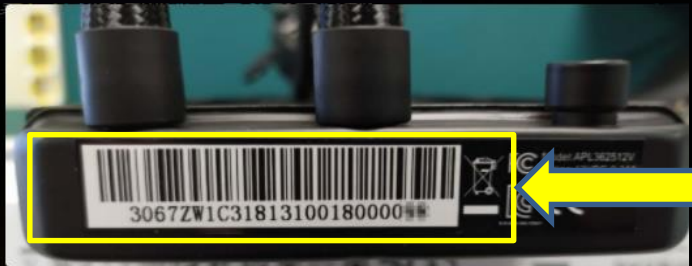
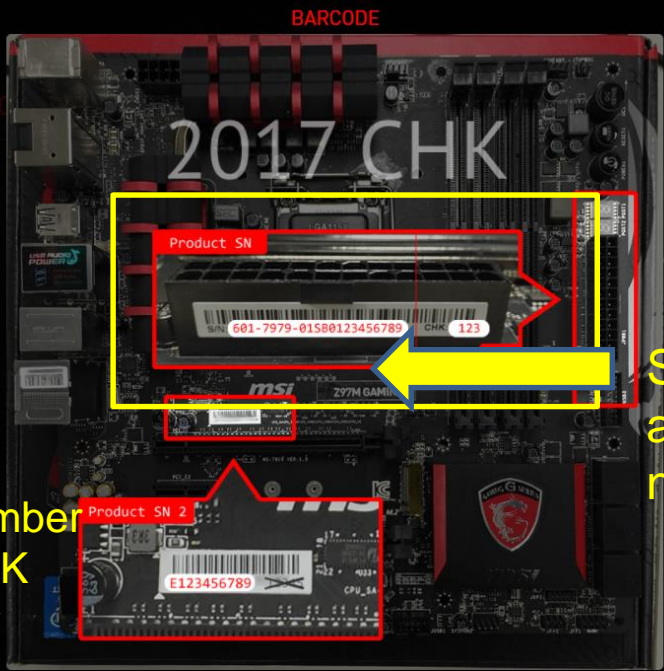
Step 4

ជំហានទី ៤៖ ចុចលើផលិតផលដើម្បីស្វែងយល់ពីរបៀបស្វែង
កលេខ S/N និង លេខ CHK



Liquid Cooling

Motherboard



S/N number and CHK number

S/N number and CHK number

ជំហានទី ៥-១៖ បំពេញលេខ S/N



msiPRODUCTSODM SOLUTIONSCOMMUNITYWHAT'S NEWSUPPORT

linalai@msi.com

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Product Registration

Step 1

Step 2

Step 3

Step 4

Serial Number *

How to Identify Product Serial Number ?

*Please pay attention to the differences between "0" and "O", "1" and "l".

Register

ជំហានទី ៥-២៖ បំពេញលេខ

CHK



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Product Registration



Step 1



Step 2



Step 3



Step 4

Product Type *

Product Name *

Model *

Serial Number *

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found)

ជំហានទី ៥-៣ : ចូលបំពេញសំណុំបែបបទនៃការចុះ ឈ្មោះផលិតផល



Support

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Change Password

Subscribe

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found)

Region / Location *

Select

Store Name *

Select

Purchase Date *

Where did you purchase the product *

☒ Retail store

☐ Online retailer

☐ Reseller

Invoice Upload *

選擇檔案 未選擇任何檔案

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)

The invoice should include the model name, invoice date, and invoice number.

Captcha *

~~23 + 9 =~~

☐ Reformat

Captcha

Next

★ កុំភ្លេច Upload
វិក័យប័ត្រ!



ជំហាន ទី២៖

ប្រយោគការផ្តល់ជូន
ដែលអ្នកអាចប្តូរបាន

ជំហានទី ៦-១៖ សូមចុចពាក្យថា " Promotions " ហើយ ចុចពាក្យថា " Redeem "



Promotions

All Promotions

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Christmas Deal

2021-12-01~2021-12-31

Monitor, Desktop

Redeem >



Live in Everyday Passion

2021-07-01~2021-09-30

Laptop

Redeem >



Back to Modern

2021-06-17~2021-07-18

Monitor

Redeem >

ជំហានទី ៦-២៖ Upload រូប S/N នៃផលិតផលរបស់អ្នក និង បំពេញព័ត៌មានដែលត្រូវការហើយចុច “ Next ”



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jamie

jamies123@msi.com

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Promotion Redeem

Christmas Deals

Promotion Period:
2021-12-01-2021-12-31

Activity expires date:
2021-12-01-2021-12-31

Redeem Unit:
3 for each email

Upload Products

Upload Locations

Learning Page

Redeem Guide

Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
<input type="radio"/>	2021-12-01	United States	Opto MPTC14H2GR E96-08120735	<div>Upload</div>

Recipient Information

First Name *

jamie

Last Name *

Username *

Address *

City

State / Province / Region

Street address

Apartment / Building / Unit / Floor

Contact Number *

08123456789

None

Next

ជំហានទី ៧-១៖ ពិនិត្យមើលព័ត៌មានដែលអ្នកបានបំពេញ រួចរាល់ “Redeem”



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Promotion Redeem Confirm

Redeem Products

Product Type

Product Name

Serial Number

MSI

5


Purchase Date

Purchased Region / Location

Proof of purchase

Check File

Product Barcode



Recipient Information

First Name *

Last Name *

Zipcode *

123456

Address *

test city

test state

test address

test address2

Contact Number *

09123456789

Note

Captcha

14 + 5 = 19

Charformat

Redeem

Cancel

ឧទាហរណ៍នៃឯកសារដែលត្រូវ Upload



INVOICE

Product S/N

amazon.fr

FACTURE

Adresse de facturation: Amazon EU S.à r.l., Succursale Française
87 Boulevard du General Leclerc
Clichy 92110
France
TVA: FR1248773327

Adresse de livraison:

Numéro de commande: Numéro de facture:

Date de la commande: 11/10/2019 Date de la facture/Date de la provision: 11/10/2019

Description de l'article	Prix Unitaire (hors TVA)	Taux TVA%	Prix Unitaire (inclus TVA)	Prix Total (inclus TVA)
1 MSI Trident 3 Arctic 8RD-002US	874,17 €	20 %	1049,00 €	1049,00 €
1 MSI 27" LED - Optix MAG27CQ	350,75 €	20 %	420,90 €	420,90 €
TOTAL:				1469,90 €

PC



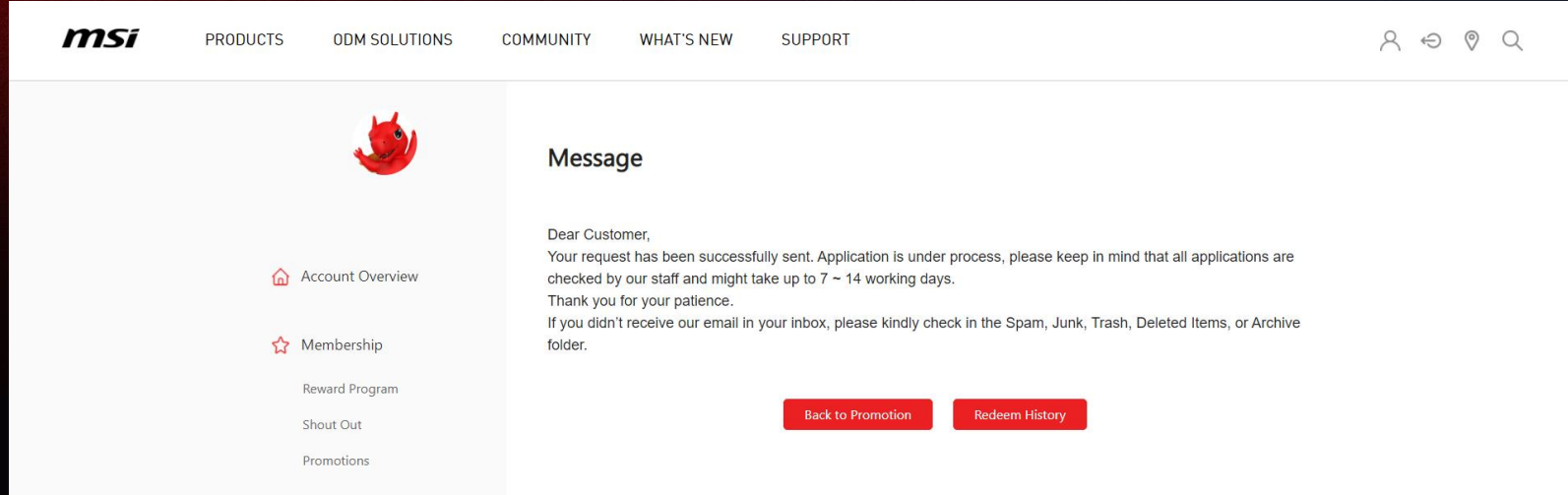
Monitor



*សូមប្រាកដថាអ្នកបាន Upload ឯកសារទាំង២នេះ៖

1. វិក្កយបត្រ/ភស្តុតាងនៃការបញ្ជាទិញ៖ ១. ឈ្មោះហាងដែលអ្នកបានទិញ ២. កាលបរិច្ឆេទនៃការបញ្ជាទិញ ៣. ឈ្មោះម៉ូដែលដែលអ្នកបានទិញ
2. លេខ S/N នៅលើផលិតផល មិនមែននៅលើប្រអប់ទេ (បង្ហាញដូចឧទាហរណ៍នៅខាងលើ)

ជំហានទី ៧-២៖ រង់ចាំការឆ្លើយតបពីសេវាកម្ម អតិថិជនរបស់ MSI



*សូមចងចាំថារាល់ពាក្យស្នើរសុំអាចចំណាយពេលចាប់ពី ៧ ទៅ ១៤ ថ្ងៃ នៃថ្ងៃធ្វើការដើម្បីផ្ញើឯកសារ។



ពិនិត្យមើលស្ថានភាពនៃ ការប្តូររបស់អ្នក

ជំហានទី ៨៖ ជ្រើសរើសពាក្យថា ដើម្បីពិនិត្យមើលស្ថានភាព

“Promotion”



Promotions

All Promotions

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Account Overview



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Redeem Date	Promotion Name	Product Name / Serial Number	Status
2021-12-01	Christmas Deals	Optix MPG341CQR	Redeem qualification under reviewing



របៀបនៃការ Upload ឯក
សារម្តងទៀត

បរាជ័យក្នុងការ Redemption ជំហានទី ១៖ ប្រសិនបើអ្នកទទួលបានការជូនដំណឹងនៅក្នុងប្រអប់សំបុត្ររបស់អ្នក



Dear Customer,

Thanks for your application,

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

<https://account.msi.com/login?ref=service>

Reason : Please provide the invoice with your product name on it, thanks.

Sincerely,

MSI customer service


ចុច link នេះ

ហេតុផលនៃ
ការបរាជ័យ

ក្នុងការ
redemption



បរាជ័យក្នុងការ **Redemption** ជំហានទី ២៖
បន្ទាប់មកចូលទៅកាន់ **My Product**: សូមចុច **relative promotion**



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Redeem Date	Promotion Name	Product Name / Serial Number	Status
2021-12-01	Christmas Deals	Optix MPG341CQR	Please provide the invoice with your product name on it, thanks. <div>Redeem Again</div>

បរាជ័យក្នុងការ redemption ជំហានទី ៣៖ បំពេញ ព័ត៌មានដែលចាំបាច់ហើយចុច "Redeem"



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Promotion Redeem Ask again

Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
2021-10-04			MEG Z390 ACE	<div>Upload</div>

Recipient Information

First Name *

Last Name *

Zipcode *

123456

Address *

test city

test state

test address, test address2, test address2

test address2

Contact Number *

09123456789

Note

Captcha

27 + 5 =

Reformat

Redeem

Cancel

Redeem រួចរាល់



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Message

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days.

Thank you for your patience.

If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Back to Promotion](#)

[Redeem History](#)



តើធ្វើដូចម្តេចដើម្បី
ទទួលបានរង្វាន់?

ជំហានទី ៩-១៖ ពិនិត្យមើលរង្វាន់តាមប្រអប់សំបុត្រក្នុង Email របស់អ្នក



[No Reply] MSI Redeem Notice - Success

no-reply <no-reply@msi-mail.com>
雷德龍



Congratulation on the purchase of your MSI® product!

Your Back to School steam code activation code is

Steam code

Notice: This activation code is sent to the e-mail you registered with.


How to activate Back to School steam code ?





To activate your game code, please refer to <https://www.game.co.uk/en/gifts-and-gadgets/pc-and-steam-cards/steam-cards/>


Thank you!

ជំហានទី ៩-២៖ ពិនិត្យមើលស្ថានភាព នៃការ redeem នៅក្នុង MSI member Center



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Promotions

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Redeem Date	Promotion Name	Product Name / Serial Number	Status
2021-05-24	Back to Modern	Modern MD241P	Redeem Success
2021-12-01	Christmas Deals	Optix MPG341CQR	Redeem Success



សំណួរដែលសួរញឹកញាប់

FAQ



Why there is no any relative promotion in my member center account?

1. Check if your product is eligible model
2. Check if your invoice is in eligible period
3. Make sure the region you live is in the eligible region for the promotion
4. Make sure you purchased the eligible product from MSI partners in your domiciled region

What should I do if I received an email inform me that my claim was incomplete?

Please make sure that you had provide:

1. Invoice/purchase proof which include purchase date, purchase store, and purchase model
2. SN number picture that on the product itself, not on the package

How long does it takes to process the application and when will I receive my gift?

All applications might take up:

*Digital code - 7~14 working days to be verified.

*Physical Prize - 8 -12 weeks to delivered after your redemption got approved

Why am I not receive any email after my participation?

If you have not received an email, please check your spam folder and deactivate your email filter.

*Any more question feel free to ask in <https://account.msi.com/>



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