

ANZ Christmas Holiday Gift Guide

Redemption Process

MADE FOR **GAMERS** & **CREATORS**







Gaming





First step:
Register your Product

Step 1: Register/Login to MSI Member Center



8 0 Q

msi

PRODUCTS

ODM SOLUTIONS

COMMUNITY

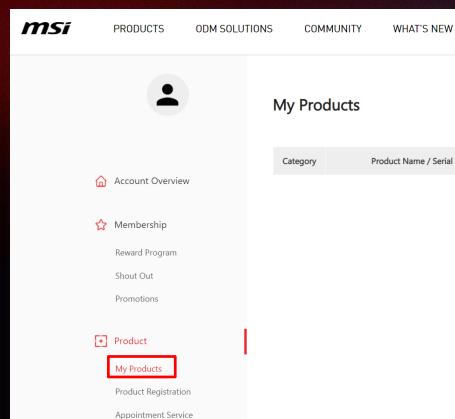
WHAT'S NEW

Sign Un

	ding here will help us provide you with better service.	
Items marked	d with * are required for application	
Email *		
Password *	Confirm Password ×	
First Name *	Last Name	
Region / Location *	Contact Number	
Select	V	
Subscribe Latest Information Please check the box on the newletter you want to su By Cicking, I have read and agree to the MS Privacy P MSI Reward Program By clicking, I agree to the MSI Reward Program Secrote a member today to earn points get exclusive Learn nore about the benefits of the MSI Reward Tayo	olicles and condition offers, special VIP event invites and morel (Add)	
I acknowledge and agree to MSI Privacy Policy Captcha*		
CRefe	ormat	

Step 2: Go to product registration page





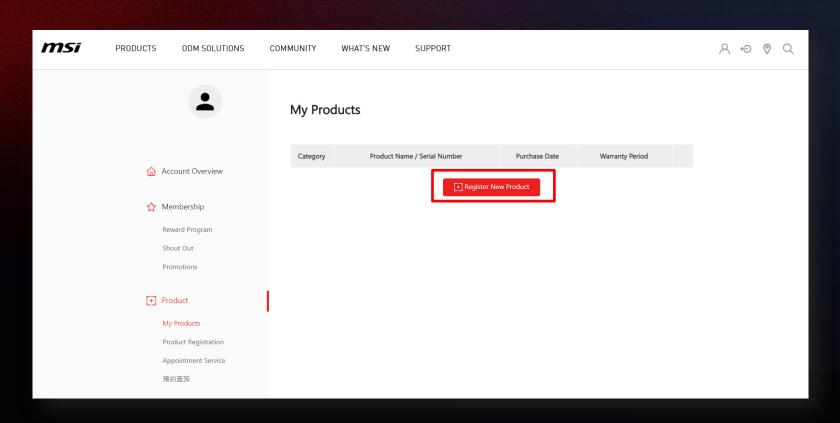
ategory Product Name / Serial Number Purchase Date Warranty Period

Register New Product

SUPPORT

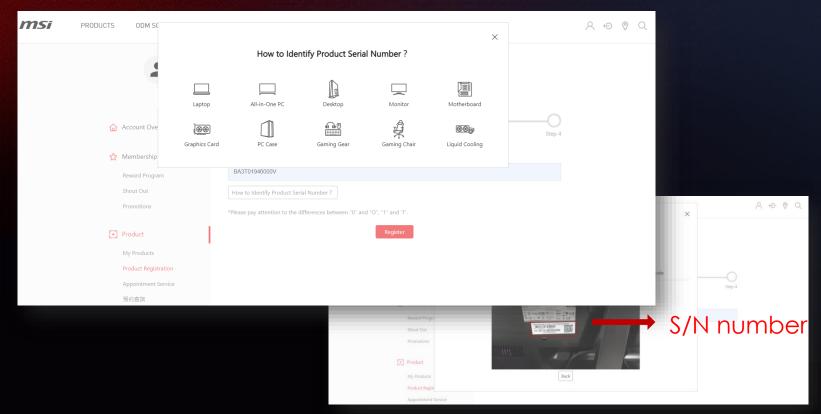
Step 3: register a new product



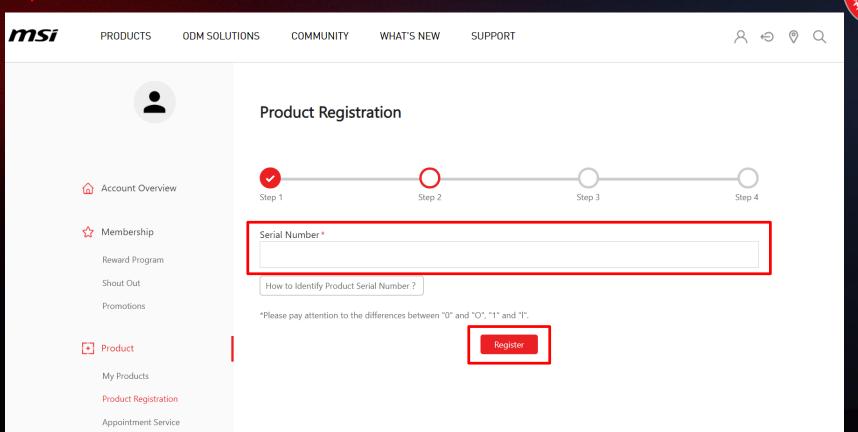


Step 4: Click on the product to learn how to identify the S/N number





Step 5-1: Fill in S/N number



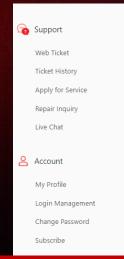
Step 5-2: Fill in CHK number



ODM SOLUTIONS COMMUNITY	WHAT'S NEW SUPPOR	rT		
•	Product Regis	stration		
🛕 Account Overview	Step 1	Step 2	Step 3	Step 4
Membership Reward Program Shout Out Promotions	Product Type * Product Name *			
 Product My Products Product Registration Appointment Service 預約查詢 	Model * Serial Number * CHK *			
Support Web Ticket	Please find the Serial Nun	nber sticker on the product and input the 3 K code could be found) ⊙	digit CHK code as shown below (The ima	ige shown below is an

Step 5-3: Complete the product registration form





Don't forget to upload the invoice!

	sticker on the product and input the 3 digit CHK code as shown bel	low (The image shown below is an
example on where the CHK co	ode could be found) •	
Region / Location *		
Select		V
Store Name *		
Select		V
Purchase Date*		
Retail store Online r		
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Retail store Online r	etailer O Reseller	
● Retail store Online n Invoice Upload * 選擇編纂 未選擇任何編案	etailer O Reseller	
Please resize the image to a w	etailer O Reseller	
● Retail store Online of Invoice Upload * 選擇檔案 未選擇任何檔案 Please resize the image to a w The invoice should include the	etailer Reseller	
Retail store Online not	etailer Reseller	
● Retail store Online of Invoice Upload * 選擇檔案 未選擇任何檔案	etailer Reseller	

Next





Second step: Redeem eligible promotion

Step 6-1: Go to "Promotions" and click redeem





Account Overview

☆ Membership

Reward Program

SHOUT OUT

Promotions

Product

My Products

Product Registration

Support 5

Web Ticket

Promotions

® msi

All Promotions



Christmas Deal

<u>iii</u> 2021-12-01~2021-12-31

Monitor, Desktop

Redeem >

Redeem History



Live in Everyday Passion

Redeem >

Back to Modern

Redeem >

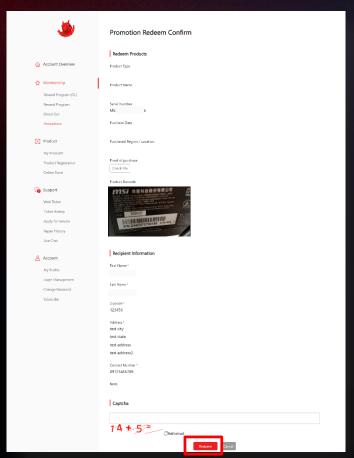




msi	PRODUCTS	ODM SOLUTIONS	COMMUNITY	WHAT'S NEW	SUPPORT			2 €	0 Q
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۵	Account Overvie		@msi			ANZ CH	nristmas Holiday Gift Guide		
☆	Membership	- 1		Carl		2021-12	otion Period : 2-01~2021-12-31 by invoice date :		
	Reward Program (OL)	0	15.00	CA	2021-12 © Redce	2-01~2021-12-31 n Unit:		
	Shout Out Promotions		Holidar	ADDRESS OF THE PARTY OF T		3 for each	n email		
•	Product		Uizible Products Lii	gible Locations L	anding Page R	ederm Guid	3		
	My Products Product Registratio Online Store		Redeem Products						
			Purchase Date	Purchased Regio		Category	Product Name / Serial Number	Upload	
60	Support Web Ticket		2021-12-01	United States	n / Location	Category	Optix MPG341CGR D86+081300738	Upload	7
	Ticket History Apply for Service						Detrine (SALE 25		J
	Repair History Live Chat		Recipient Information						
8	Account)	jamie						
	My Profile Login Managemen		st Name *						
	Charge Password Subscribe	Zip	mode*						
		Ad	Idvess *						
			City			State / P	revince / Region		
			Street address						
			Apartment / Building / Unit	Floor					
			ntact Number* 09123456789						
		No	ote .						
					N	ivat			

Step 7-1: Check the information you filled, and click "Redeem"





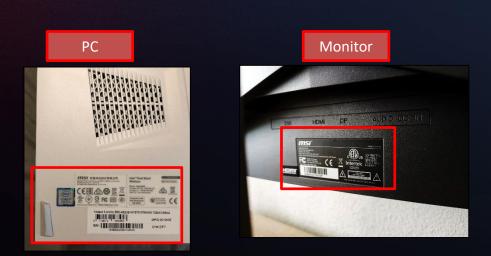
Example of Uploaded Documents



INVOICE



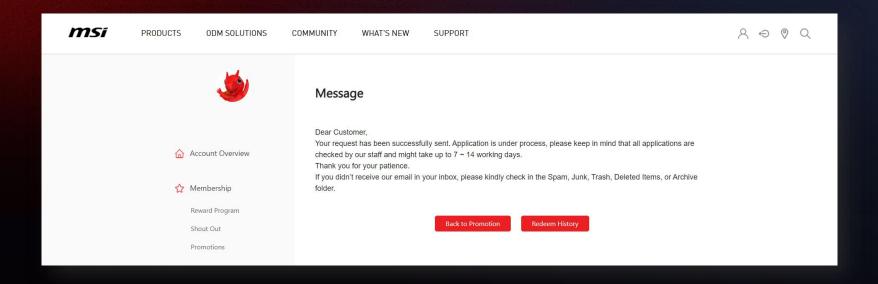
Product S/N



- *Please make sure you have uploaded 2 items:
- 1. Invoice/Purchase Proof: 1. Channel Name 2. Purchase Date 3. Purchase Model Name
- 2. S/N number on the product, not on the package (show like upper example)

Step 7-2: Wait for the feedback from MSI Customer Service





*Keep in mind that all applications might take up to 7 – 14 working days to be verified.





Check your redemption status

Step 8: Select "Promotions" to check the review status

All Promotions







Account Overview



Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

Promotions

Redeem History Redeem Date Product Name / Serial Number Promotion Status Name ANZ Christmas Redeem qualification under Optix MPG341CQR 2021-12-01 Holiday Gift reviewing Guide





How to re-upload requested documents?

Failure redemption step 1: If receive the notifications in your mailbox





Dear Customer,

Thanks for your application,

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

Click the link

https://account.msi.com/login?ref=service

Reason: Please provide the invoice with your product name on it, thanks.

Sincerely,

MSI customer service

Reasons for fail redemption

Fail redemption step 2: Then go to My Product: click relative promotion







Account Overview



Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

Promotions

All Promotions

	All Fromotions		Redeem History		
Redeem Date	Promotion Name	Product Name / Serial Number	Status		
2021-12-01	ANZ Christmas Holiday Gift Guide	Optix MPG341CQR	Please provide the invoice with your product name on it, thanks. Redeem Again		

Redeem History

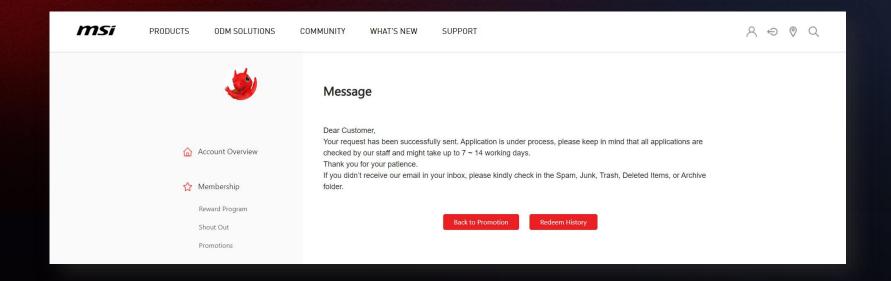
Fail redemption step 3: Fill in the required information and click "Redeem"



nsi	PRODUCTS	ODM SOLUTIONS	COMMUNITY	WHAT'S NEW	SUPPORT			2 €	0)
		P	romotion R	edeem Ask aga	ain					
			Redeem Products	•						
<u></u>	Account Overview	·	Purchase Date	Purchased Region / Loca	ition Ca	tegory	Product Name / Serial Number	Upload		
☆	Membership		2021-12-01		[Optix MPG341CQR	Upload	٦	
	Reward Program (O	L)							J	
	Reward Program								7	
	Shout Out	11	Recipient Informa	ation					ı	
	Promotions	Fir	st Name *						ı	
•	Product								ı	
	My Products	La	st Name *						ı	
	Product Registration	,							ı	
	Online Store	Zig	pcode*						ı	
	C		123456						ı	
~⊙	Support	Ad	idress *						ı	
	Web Ticket Ticket History		test city			test state	,		1	
	Apply for Service		test address, test add	dress2, test address2					1	
	Repair History		test address2						ı	
	Live Chat								1	
0			intact Number*						1	
ă	Account		09123456789						1	
	My Profile Login Management	No	ote						1	
	Change Password								1	
	Subscribe								ı	
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Redeem Complete





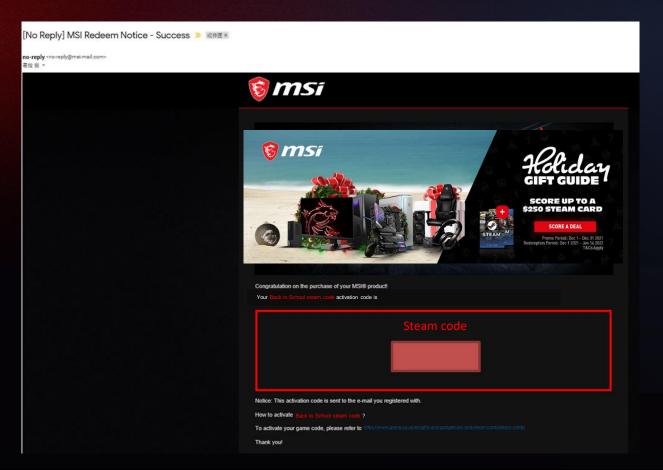




How to get the prize?

Step 9-1: Check your prize via your mailbox





Step 9-2 : Check your redeem status in MSI member center





PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

All Promotions

SUPPORT



Redeem History









Account Overview



Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

Promotions

Redeem Date Promotion Product Name / Serial Number Status Name Modern MD241P Back to 2021-05-24 Redeem Success Modern Christmas Optix MPG341CQR Redeem Success 2021-12-01 Holiday Gift Guide





FAQ

FAQ



Why there is no any relative promotion in my member center account?

- 1. Check if your product is eligible model
- 2. Check if your invoice is in eligible period
- 3. Make sure the region you live is in the eligible region for the promotion
- 4. Make sure you purchased the eligible product from MSI partners in your domiciled region

What should I do if I received an email inform me that my claim was incomplete?

Please make sure that you had provide:

- 1. Invoice/purchase proof which include purchase date, purchase store, and purchase model
- 2. SN number picture that on the product itself, not on the package

How long does it takes to process the application and when will I receive my gift?

All applications might take up:

- *Digital code 7~14 working days to be verified.
- *Physical Prize 8 12 weeks to delivered after your redemption got approved

Why am I not receive any email after my participation?

If you have not received an email, please check your spam folder and deactivate your email filter.





Creator & Productivity





- 1. First step: register your product
- 2. Second step: redeem eligible promotion
- 3. Check your redemption status
- 4. How to re-upload requested documents?
- 5. How to get the prize?
- 6. FAQ





First step:
Register your product

Step 1: Register/Login to MSI Member Center



msi

PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

Sign Up

MSI is committed to respecting and protecting your privacy.

The information you are providing here will help us provide you with better service.

Items marked with * are required for application

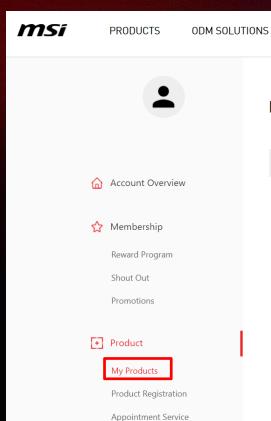
Email *	
Password *	Confirm Password *
First Name *	Last Name
Region / Location*	Contact Number
Select	
Subscribe Latest Information	
Please check the box on the newsletter you want to subscribe, and pr By Clicking, I have read and agree to the MSI Privacy Policies	ess [Send] to confirm.
MSI Reward Program	
By clicking, I agree to the MSI Reward Program Terms and condition. Become a member today to earn points, get exclusive offers, special V	MID arrange in the send arrange
Learn more about the benefits of the MSI Reward Program.	FIF EVELL HIVIES AND HIVIE:
I acknowledge and agree to MSI Privacy Policy *	
Captcha*	
24 4 7 =	
CReformat	
Sign Up >	Cancel >

Step 2: Go to product registration page

COMMUNITY

WHAT'S NEW





My Products

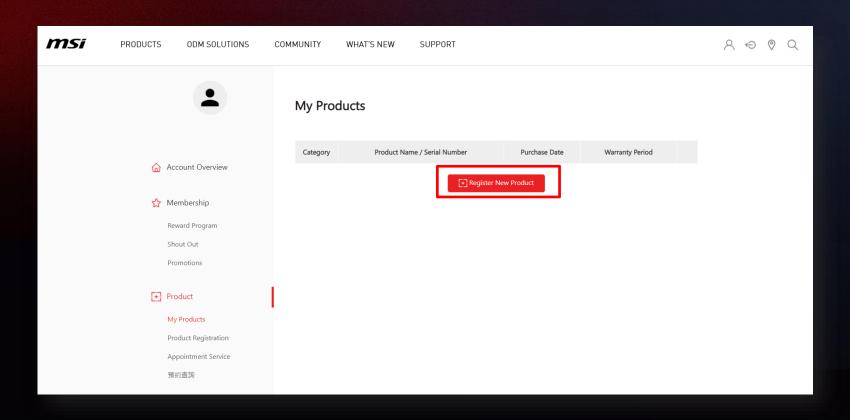
Category Product Name / Serial Number Purchase Date Warranty Period

Register New Product

SUPPORT

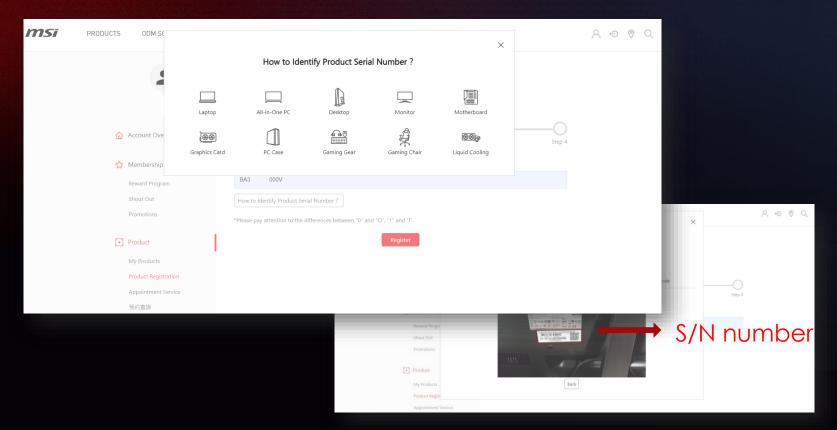
Step 3: Register a new product



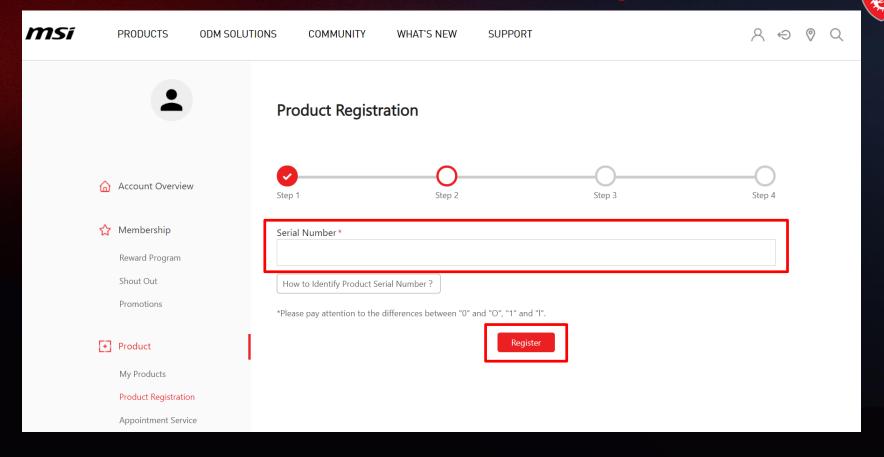


Step 4: Click on the product to learn how to identify the S/N number





Step 5-1: Fill in S/N number and click Register



Step 5-2: Fill in CHK number



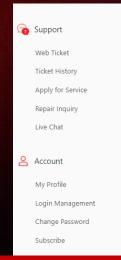
ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT **Product Registration** Account Overview Step 1 Step 2 Step 3 Step 4 ☆ Membership Product Type * Monitor Reward Program Shout Out Product Name * Promotions Optix G27C4 + Product Model* 9S6-3CA91T-003 My Products Product Registration Serial Number * Appointment Service 預約查詢 CHK* Support Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an

example on where the CHK code could be found) •

Web Ticket

Step 5-3: Complete the product registration form





Don't forget to upload the invoice!

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below example on where the CHK code could be found) ◎	(The image shown below is an
example on where the erric code codia be roundy -	
Region / Location *	
Select	~
Store Name *	
Select	~
Purchase Date *	
Where did you purchase the product*	
Retail store Online retailer Reseller Reseller	
Where did you purchase the product * Retail store Online retailer Reseller Invoice Upload * 董擇權數 未選擇任何檔案	
● Retail store	
● Retail store	
Retail store Online retailer Reseller Invoice Upload *	
● Retail store	
● Retail store Online retailer Reseller Invoice Upload * 選擇橫囊 未選擇任何橫葉 Please resize the image to a width no greater than 1600px (.jpg, .gif, .png) The invoice should include the model name, invoice date, and invoice number.	
● Retail store	

Step 6-1: Go to "Promotions"







☆ Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Online Store



Web Ticket

Ticket History

Apply for Service

Repair History

Promotion Redeem

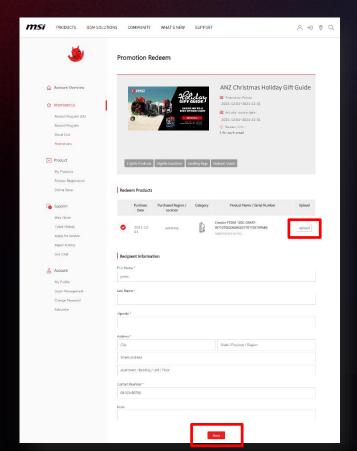


Redeem Products

	Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
0	2021-12-	Germany		Creator P100A 10SC-284AT- W7 6 MS 96	Upload

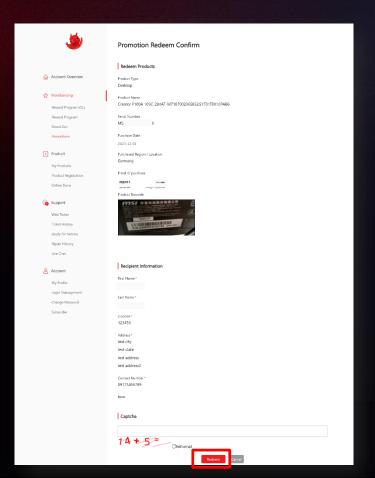
Step 6-2: Upload product S/N photo, fill in the required information and click Next





Step 7-1: Check the information you filled, and click "Redeem"





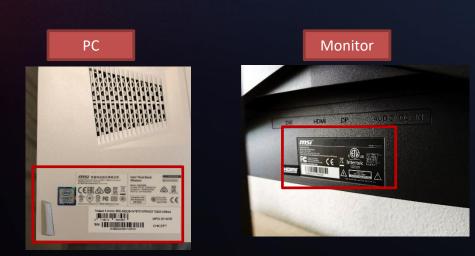
Example of Uploaded Documents



INVOICE



Product S/N

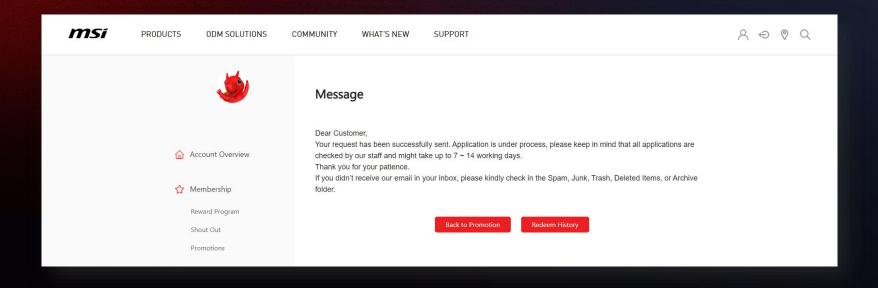


Please make sure you have uploaded 2 items:

- 1. Invoice/Purchase Proof: 1. Channel Name 2. Purchase Date 3. Purchase Model Name
- 2. S/N number on the product, not on the package (show like upper example)

Step 7-2: Wait for the feedback from MSI Customer Service





*Keep in mind that all applications might take up to 7 – 14 working days to be verified.





Check your redemption status

Step 8: Select "Promotions" to check the review status

All Promotions







Account Overview



Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

Promotions

	711111011011011	-	- Teachir History			
Redeem Date	Promotion Name	Product Name / Serial Number		Status		
2021-12-01	ANZ Christmas Holiday Gift Guide	Creator P100A 10SC-284AT-W7	6	Redeem qualification under reviewing		

Redeem History





How to re-upload requested documents?

Failure redemption step 1: If you received the notification in your mailbox





Dear Customer,

Thanks for your application,

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

https://register.msi.com/event/redeem/Promotion/2021-Christmas-deals

Reason: Please provide the invoice with your product name on it, thanks.

Sincerely,

MSI customer service

click the link

Reasons for fail redemption

Failure redemption step 2: Then go to "Promotions", and click "Redeem Again"







Account Overview



Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

Promotions

	All Promotion	ns	Redeem History		
Redeem Date Promotion Product Name / S Name			Serial Number Status		
2021-12-01	ANZ Christmas Holiday Gift Guide	Creator P100A 10SC-284AT-W7 MS 6	i6	Please provide the invoice with your product name on it, thanks. Redeem Again	

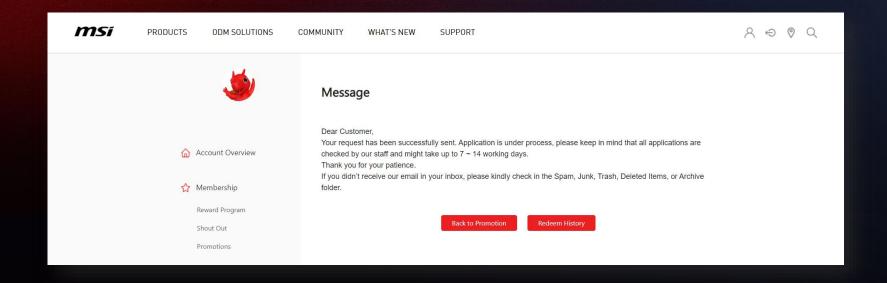
Fail redemption step 3: Fill in the required information and click "Redeem"



msi	PRODUCTS	ODM SOLUTIONS	COMMUNITY	WHAT'S NEW SUP	PORT		A 49	0 Q
		Pi	romotion Re	edeem Ask again				
		F	Redeem Products					
۵	Account Overview		Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload	
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	Reward Program (OL)							J
	Reward Program Shout Out		Recipient Informat	ion				1
	Promotions		st Name *					ı
								ı
•	Product	Las	t Name *					ı
	My Products Product Registration							ı
	Online Store Zipcode*							
(a	Support	1	123456					ı
1	Web Ticket	Ad	dress *					ı
	Ticket History	1	est city		test s	state		ı
	Apply for Service	1	est address, test addr	ess2, lest address2				ı
	Repair History test address2							ı
	Live Chat Contact Number *							
8	Account	C	09123456789					ı
	My Profile	No	ite					ı
	Login Management Change Password							ı
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	27 + 5 CReformat							
				R	edeem	ncel		

Redeem Complete









How to get the prize?

Step 9-1: Check you success mail



*Physical Prize will be delivered within 8 -12 weeks after you redemption got approved



no-reply@msi-mail.com

[No Reply] MSI Promotion - Christmas Deal - Notice

msi



Dear Customer.

Your application has been approved, gifts will be sent at the specified time, please check promotion terms and condition for more details.

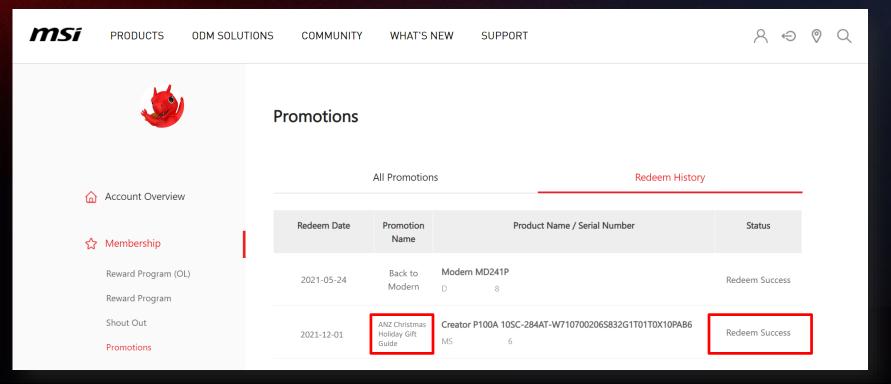
Sincerely,

MSI customer service

Step 9-2: Check your redeem status in MSI member center



*Physical Prize will be delivered within 8 -12 weeks after your redemption got approved







FAQ

FAQ



Why there is no any relative promotion in my member center account?

- 1. Check if your product is eligible model
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Please make sure that you had provide:

- 1. Invoice/purchase proof which include purchase date, purchase store, and purchase model
- 2. SN number picture that on the product itself, not on the package

How long does it takes to process the application and when will I receive my gift?

All applications might take up:

*Digital code - 7~14 working days to be verified.

*Cashback - 30 work days after receiving redemption successful confirmation letter

*Physical Prize - 8 - 12 weeks to delivered after your redemption got approved

Why am I not receive any email after my participation?

If you have not received an email, please check your spam folder and deactivate your email filter.



MADE FOR **GAMERS** & **CREATORS**







