

## MSI Brand of the Month

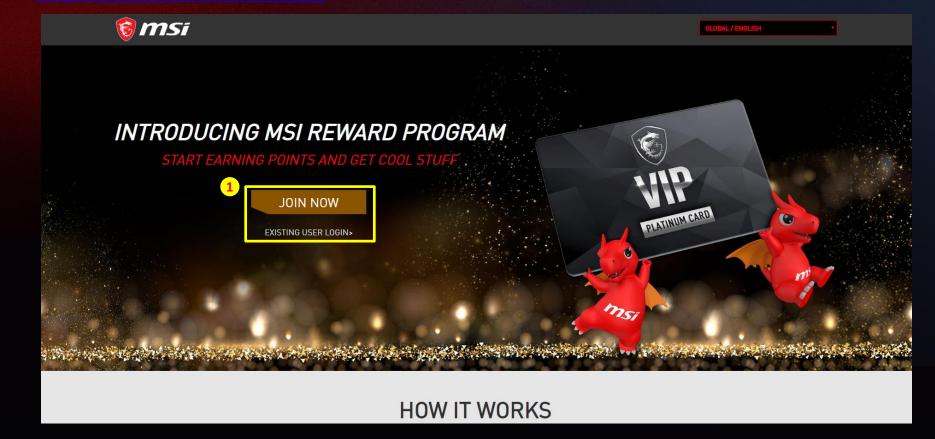
**Redemption Process** 



MADE FOR **GAMERS** & **CREATORS** 

# Step 1: Login/register to MSI Reward Program https://rewards.msi.com/





### Step 1.1: Register/Login to MSI Reward Program



https://register.msi.com/home



MSI OFFICIAL SITE

MSI FORUM

English / English

#### WELCOME TO MSI MEMBER CENTER

REGISTER YOUR MSI PRODUCT NOW TO ENJOY A HOST OF BENEFITS!

- ✓ Warranty Registration More
- Exclusive updates on promotions and events
- Quicker service and product support
- ✓ View your current registered MSI products



#### MSI GameBot

One click to get MSI member



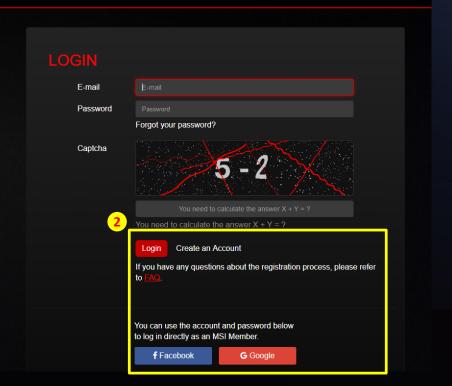






#### MSI RESPECT YOUR PRIVACY

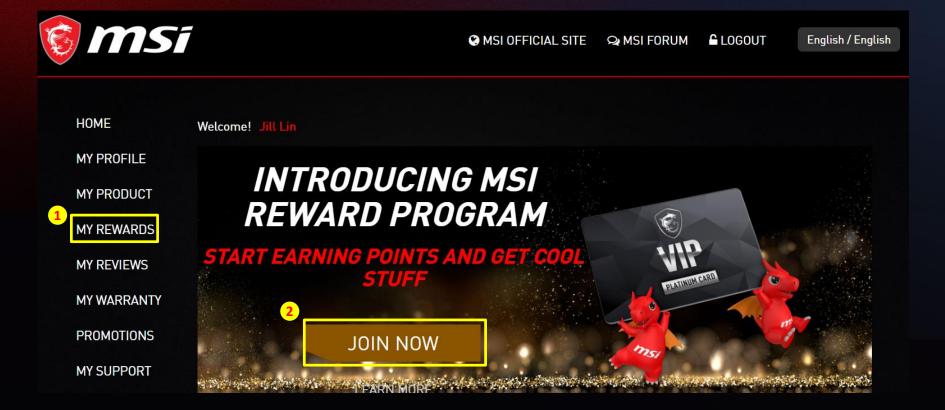
MSI does not trade customer information. Just as important, you control how MSI contacts you. We will collect your preferences at the end of this registration, and we encourage you to view our complete online privacy policy. https://www.msi.com/page/privacy-policy



### Step 1.2: Go to "MY REWARDS" page

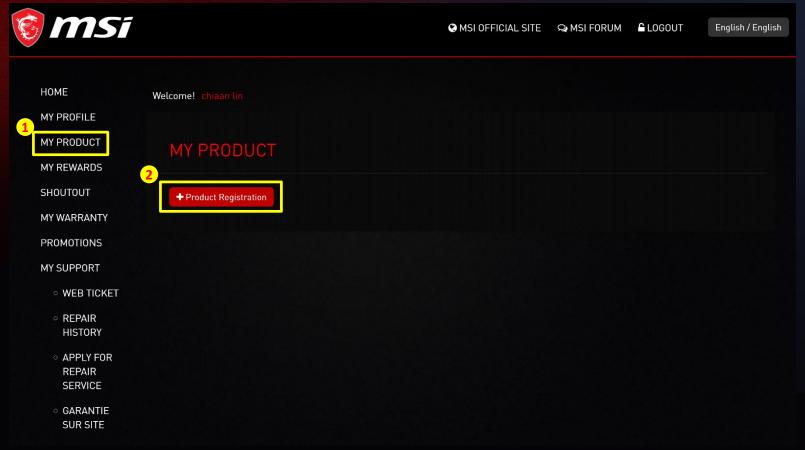


If you have not registered Reward Program yet, please click "JOIN NOW" to sign-up your Reward account.



### Step 2: Go to product registration page





### Step 3: register a new product





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LOGOUT

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HOME

MY PROFILE

MY PRODUCT

MY REWARDS

**SHOUTOUT** 

MY WARRANTY

PROMOTIONS

MY SUPPORT

- WEB TICKET
- REPAIR HISTORY
- APPLY FOR REPAIR SERVICE
- GARANTIE **SUR SITE**

Welcome! chiaan lin

#### **ENJOY BENEFITS.**

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

- 1. This does not apply to product of which standard warranty has been expired. (But customers can still complete registration and
- 2. Customers have to complete the questionnaire in advance to get the full benefits.
- 3. MSI reserves the right to update or modify these terms and conditions of this program.
- 4. This extended warranty service only can be applicable to the original country or region where consumers purchased the notebooks/all-inone.

If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

I want to register a new product

主機板 - [超頻/電競/軍規]系列免費升級 4/5 年保固

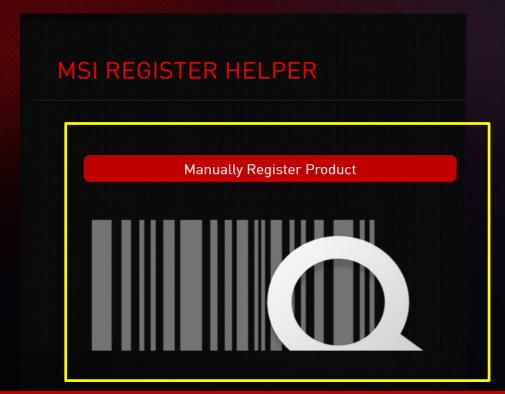
# Step 4: Select product line





### Step 5: Choose the way to find S/N number





<sup>\*</sup> Manually Register Product: Find the S/N code by manually checking product

### Step 5-1: Submit registration data & click "Next" on this page

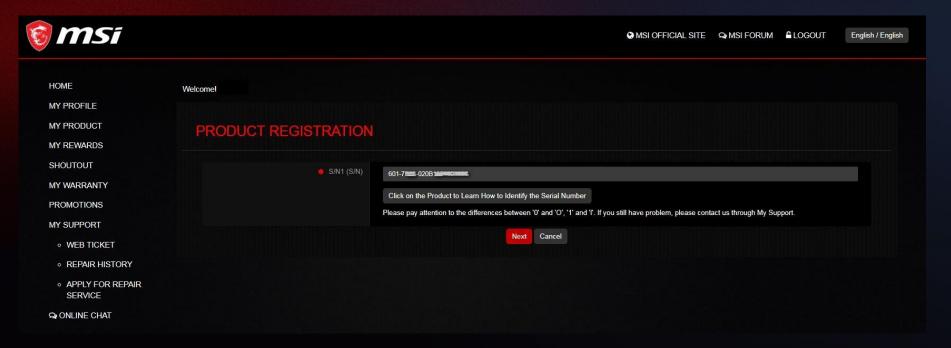


Submit Oliviachen@msi.com	
Type in the Product Serial Number	
© 1775f PRODUCT REGISTER _ X	
Click on the Product to Learn How to Identify the Serial Number	
Click "Submit" to send registration data and back to this page to "Next" step.	
MSIProductRegHelper  Successi product active please back to website click next step	
Next	

Submit registration data with Register Helper Back to this page and click red button with "NEXT"

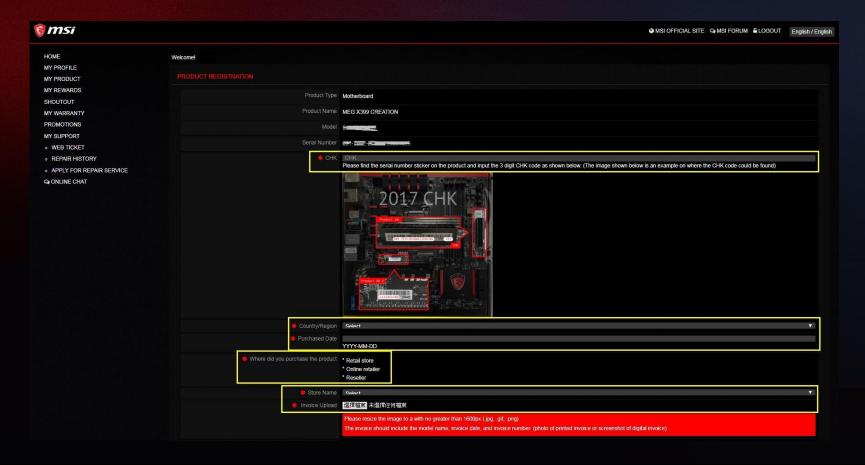
## Step 5-2-1: Fill in S/N number





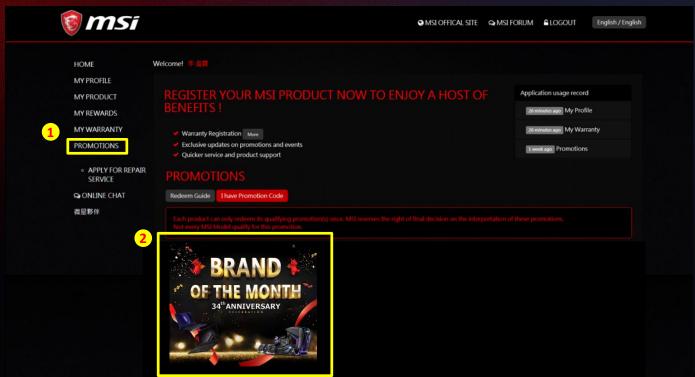
## Step 5-2-2: Complete the product registration form





# Step 6: Go to PROMOTION page and Select the promotion you want to redeem

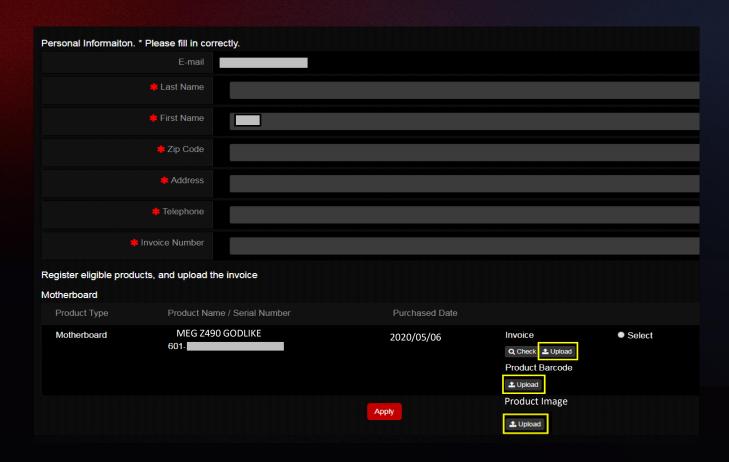




- 1. Select "PROMOTIONS"
- 2. Click on the Promotion that you would like to redeem
- 3. Select the Product you purchased

#### Step 7: Provide Invoice & Product Barcode Photos to Verify





### **Example of Uploaded Documents**



#### INVOICE

Billing Address

Sales receipt no.

Customer no.
Order no.
Branch no.

Reference

MSI Z490 GODLIKE
Delivery Charge

Billing Address

Date of receipt 2020/05/06 Order date 2020/05/06

VAT Quantity Ordered
20% 1

#### Product S/N



- Please make sure you have uploaded three items: Invoice/Purchase Proof & Product S/N on color box
  - Invoice/Purchase Proof: 1) Channel Partner name 2) Purchase Date 3) Purchase Model Name
  - Product S/N number on color box (show like upper example)

### Step 8: Redemption Complete





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#### MESSAGE

#### Dear Customer.

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to  $7 \sim 14$  working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

\*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

Home

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Taiwan (TW)

### Get your Bonus!



Agree to the Event Terms and Conditions to complete product registration and await MSI review. If MSI determines You meet all eligibility criteria, the bonus points will be awarded to Your Reward account.

Verification may take up to 14 business days.



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