



Power unleashed,  
Conquer the world

Redemption Process

MADE FOR GAMERS & CREATORS






First step:  
Register your Product

# Step 1 : Register/Login to MSI Member Center



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[MSI OFFICIAL SITE](#) [MSI FORUM](#) [English / English](#)

## CREATE AN ACCOUNT

MSI is committed to respecting and protecting your privacy.  
The information you are providing here will help us provide you with better service.


E-mail

Password

Confirm Password

Date of Birth

Captcha



## Step 2 : Go to product registration page

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Welcome!

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### MY PRODUCT

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- WEB TICKET

- REPAIR  
HISTORY

- APPLY FOR  
REPAIR  
SERVICE

- GARANTIE  
SUR SITE

# Step 3 : register a new product

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SUR SITE](#)

Welcome!

## MY PRODUCT

### WARRANTY REGISTRATION: NOTEBOOK, ALL-IN-ONE PC, DESKTOP, MONITOR

The promotion excluded MOTHERBOARD and GRAPHICS CARD.

#### ENJOY BENEFITS.

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

1. This does not apply to product of which standard warranty has been expired.(But customers can still complete registration and questionnaire)
2. Customers have to complete the questionnaire in advance to get the full benefits.
3. MSI reserves the right to update or modify these terms and conditions of this program.
4. This extended warranty service only can be applicable to the original country or region where consumers purchased the notebooks/all-in-one.

If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

[I want to register a new product](#)

# Step 4 : Select product line



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- APPLY FOR REPAIR SERVICE


ONLINE CHAT


PLEASE SELECT THE PRODUCT TYPE YOU WANT TO REGISTER


  
Notebook


  
All-in-One PC


  
Desktop


  
Monitor


  
Motherboard


  
Graphics Card


  
PC Case

  
Gaming Chair

  
Gaming Gear

  
Liquid Cooling

  
Power Supply

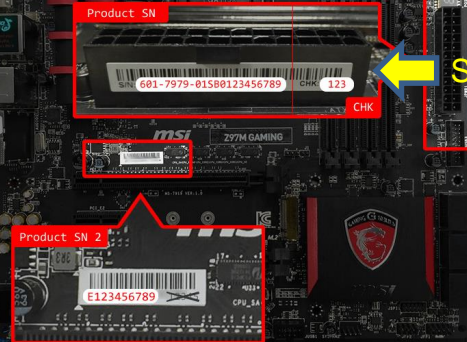
  
Others



# Motherboard



**I already know the serial number of my product**



## S/N number and CHK

**I already know the serial number of my product**

# Step 5-1 : Fill in S/N number

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Welcome!

[MY PROFILE](#)[MY PRODUCT](#)[MY REWARDS](#)[MY REVIEWS](#)[MY  
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## PRODUCT REGISTRATION

\* S/N1 (S/N)

[Click on the Product to Learn How to Identify the Serial Number](#)

Please pay attention to the differences between '0' and 'O', '1' and 'l'. If you still have problem, please contact us through My Support.

[Next](#)[Cancel](#)

# Step 5-2 : Complete the product registration form



MY PRODUCT

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## PRODUCT REGISTRATION

Product Type	Monitor
Product Name	Optix MAG272CQR
Model	9S6-3CA66T-005
Serial Number	CA6T059460074

Region / Location	Sweden
Store Name	Komplett.se
Purchased Date	2020-08-20 YYYY-MM-DD
Where did you purchase the product	<input checked="" type="radio"/> Retail store <input type="radio"/> Online retailer <input type="radio"/> Reseller

Invoice Upload	C:\Users\clairerlin\Desktop 浏览... <div>Please resize the image to a width no greater than 1600px (.jpg, .gif, .png) The invoice should include the model name, invoice date, and invoice number. (photo of printed invoice or screenshot of digital invoice)</div>
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Captcha	
---------	--

★ Don't forget  
to upload the  
invoice!



Second:  
Redeem eligible promotion

# Step 6 -1: Go to relative promotion

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Welcome!

## MY PRODUCT

[+ Product Registration](#)

Product Type	Product Name / Serial Number	Purchased Date	Warranty Standard
Monitor	Optix MAG273R		Standard Warranty
			<a href="#">Service item</a>
			<a href="#">Relative promotion</a>

## Step 6 -2: Click “Go to redeem”



Product Promotion

Promotion Name (Link)

Review Status	Digital Code / Ship Tracking No	Note
Power unleashed, Conquer the world		
go to redeem		

Close

## Step 6 -3: Click “redeem”



MY REVIEWS


MY WARRANTY

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- APPLY FOR REPAIR SERVICE



POWER UNLEASHED, CONQUER  
THE WORLD




UBISOFT 18 PC DIGITAL EDITION

BUY MSI SELECTED PRODUCT,  
GET THE ASSASSIN'S CREED VALHALLA STANDARD EDITION PC GAME

**FOR FREE! \***

PROMOTION PERIOD: 2020/11/10-2020/12/31 OR WHILE STOCKS LAST.



Product Registration

Eligible products

Redeem Guide

Promotion Detail

Activate the Code

Purchased Date	Product Name / Serial Number	Invoice Upload	Code
	Optix MAG273R	Invoice	<div>Redeem</div>

Click “Redeem”

# Step 7-1: Fill in all of information required and upload invoice and product barcode



×

Redeem Code

Product Name

Optix MAG273R

Serial Number

✱ Invoice Upload

965366978ab4c06179f1270016b02f95.png

✱ Product Barcode

Please be sure to upload the invoice and the picture of product SN number to speed up the verify process.

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)

The invoice should include the model name, invoice date, and invoice number. [photo of printed invoice or screenshot of digital invoice]

Invoice Number

Purchased Date

08.08.2020

✱ Captcha

7 + 4

# Example of Uploaded Documents



## INVOICE

### ORDER DETAILS

SHIP TO

SHIP TO

BILL TO

BILL TO

American Express:\*\*\*\*\*1003



### ORDER SUMMARY

Order Date: 8/16/2020 at 12:24PM

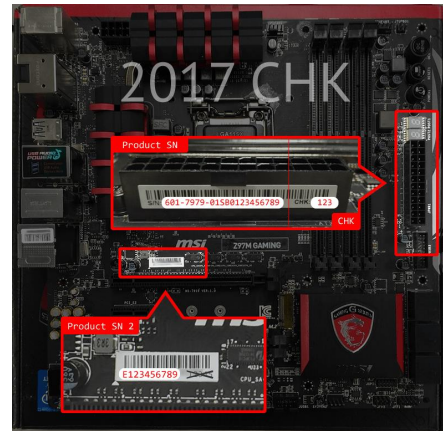
Sold and Shipped by Newegg

Order # 317676499  
Invoice # 182208799

Product Description	Qty	Price
Shipped from CA, USA		Trackin
MSI Optix MPG341CQR 34" 3440 x 1440 UWHD 144Hz 1ms 2xHDMI DisplayPort USB Type-C AMD FreeSync HDR 400 Tilt Swivel Height ... Item #: N8ZE16824475035 Replacement Only Return Policy	1	\$799.99
Grand Subtotal		\$799.99
Total Tax		\$0.00
Total Shipping		\$53.13
Grand Total		\$853.12

## Product S/N and CHK (for Motherboard)

### Motherboard



### Monitor



Please make sure you have uploaded three items: Invoice/Purchase Proof & Product S/N on Product.

- Invoice/Purchase Proof : 1) Channel Partner name 2) Purchase Date 3) Purchase Model Name
- Product S/N number on Product(show like upper example)

# Step 7-2: Wait for the feedback from MSI CS

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## MESSAGE

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

\*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Next](#)



Check your redemption  
status

# Step 8: Select my product to check Relative Promotion



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Welcome!

## MY PRODUCT


+ Product Registration

Product Type	Product Name / Serial Number	Purchased Date	Warranty Standard	
Monitor	Optix MAG272CQR	20.08.2020	Standard Warranty	<div>Service item</div> <div>Relative promotion</div>
Liquid Cooling	MAG CORELIQUID 360R	17.08.2020	Standard Warranty	<div>Service item</div> <div>Relative promotion</div>

Click "**Relative Promotion**" to see the available promotion you have







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Welcome

MY

+ P

P

M

L

Product Promotion

Promotion Name (Link)

Review Status	Digital Code / Ship Tracking No	Note
Power unleashed, Conquer the world		
awaiting review		

Close



How to re-upload  
requested documents?

# Failure redemption step 1: If receive the notifications in your mailbox



Dear Customer,

We regret to inform that your request has been denied.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

<https://register.msi.com/promotion/>

Reason:

Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption.

1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase model)
2. Monitor Serial Number image (the sticker behind the monitor)

Sincerely,

MSI customer service

<https://register.msi.com/>

**Click the link**

**Reasons for fail redemption**

# Fail redemption step 2: Then go to My Product: click relative promotion



register.msi.com/product

應用程式 Gmail YouTube 地圖

**msi**

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**MY PRODUCT**

+ Product Registration

Product Type	Product Name / Serial Number	Purchased Date	Warranty Standard	
Monitor	Optix MAG272CQR CA6T059460074	20.08.2020	Standard Warranty	2 Service item <b>Relative promotion</b>
Liquid Cooling	MAG CORELIQUID 360R 3067ZW1C3181310018000481	17.08.2020	Standard Warranty	Service item <b>Relative promotion</b>



# Fail redemption step 4: Fulfill the requirements and redeem again



[Start to Redeem](#) [Eligible products](#) [Redeem Guide](#) [Promotion Detail](#) [Activate the Code](#)

Monitor

Purchased Date	Product Name / Serial Number	Invoice Upload	Select
20.08.2020	Optix MAG272CQR CA6T059460074	<div>The buy of prove</div> <div><a href="#">Check file</a> <a href="#">Upload file</a></div> <div>Product Barcode</div> <div><a href="#">Check file</a> <a href="#">Upload file</a></div> <div>Invoice No/ Trade No/ Order No</div> <div>10018288</div>	<div></div> <div>Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption. 1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase model) 2. Monitor Serial Number image (the sticker behind the monitor)</div>

Redeem

# Step 9-1: Redeem Complete

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## MESSAGE

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

\*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Next](#)

## Step 9-2: Receive the notifications from MSI in your mailbox as well



### **[No Reply] MSI Promotion- Power unleashed, Conquer the world**



Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

\*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.



How to get the digital  
prize?

# Step 10-1 : Eventually, check your prize via your mailbox



[No Reply] MSI Redeem Notice - Success 📧 收件匣 X

no-reply <no-reply@msi-mail.com>  
電 話 號 \*



Congratulation on the purchase of your MSI® product!

Your **Power unleashed, Conquer the world, Assassin's Creed Valhalla game code** activation code is:

Digital Game Key



Notice: This activation code is sent to the e-mail you registered with.


How to activate **Assassin's Creed Valhalla game code**?

To activate your game code, please refer to <https://uplay.ubisoft.com/en-GB>

Thank you!

# Step 10-2 : Eventually, check your prize via MSI member center





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Welcome! [View dashboard](#)

MY PRODUCT

+ Product Registration

Product Type

Monitor

Liquid Cooling

Product Promotion

Promotion Name (Link)

Review Status	Digital Code / Ship Tracking No	Note
Power unleashed, Conquer the world		
pass	Digital Game Key :	<div>Redeem Code</div>

Close

Warranty Standard

Standard Warranty

Service item

Relative promotion

Standard Warranty

Service item

Relative promotion

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