

Build The Resistance

Redemption Process

MADE FOR **GAMERS** & **CREATORS**







First step: Register your Product

Step 1: Register/Login to MSI Member Center







MSI OFFICIAL SITE MSI FORUM

English / English

MSI is committed to respecting and protecting your

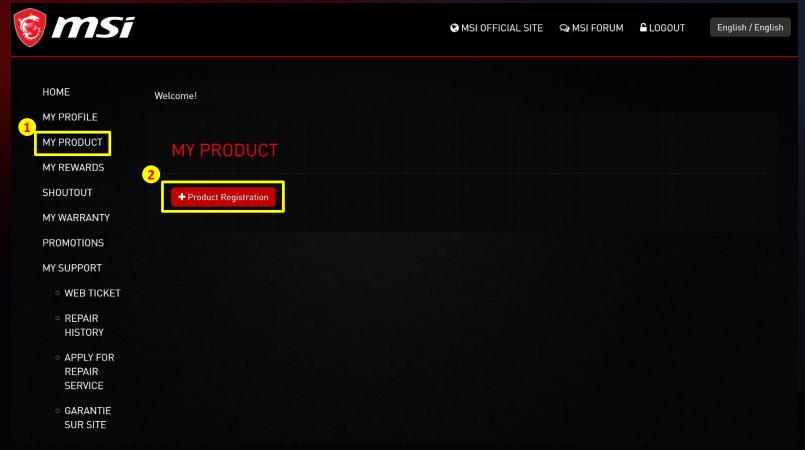
The information you are providing here will help us provide you with better service.

- E-mail
- Password
- Confirm Password
- Date of Birth
- Captcha



Step 2: Go to product registration page





Step 3: register a new product





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HOME

Welcome!

MY PROFILE

MY PRODUCT

MY REWARDS

SHOUTOUT

MY WARRANTY

PROMOTIONS

MY SUPPORT

- WEB TICKET
- REPAIR HISTORY
- APPLY FOR REPAIR SERVICE
- GARANTIE **SUR SITE**

ENJOY BENEFITS.

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

- 1. This does not apply to product of which standard warranty has been expired. (But customers can still complete registration and
- 2. Customers have to complete the questionnaire in advance to get the full benefits.
- 3. MSI reserves the right to update or modify these terms and conditions of this program.
- 4. This extended warranty service only can be applicable to the original country or region where consumers purchased the notebooks/all-inone.

If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

I want to register a new product

Step 4: Select product line



HOME

Welcome!

MY PROFILE

MY SOCIAL NETWORKS

MY PRODUCT

SHOUTOUT

MY REWARDS

MY REVIEWS

MY WARRANTY

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- REPAIR HISTORY

Q ONLINE CHAT

PLEASE SELECT THE PRODUCT TYPE YOU WANT TO REGISTER



Notebook



All-in-One PC



Motherboard



Graphics Card





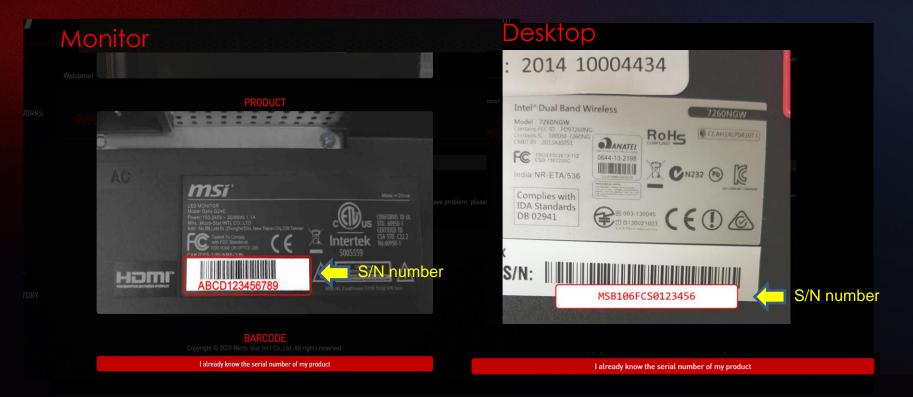
PC Case



Gaming Chair

Step 5: Click on the Product to Learn How to Identify the S/N number





Step 5-1: Fill in S/N number



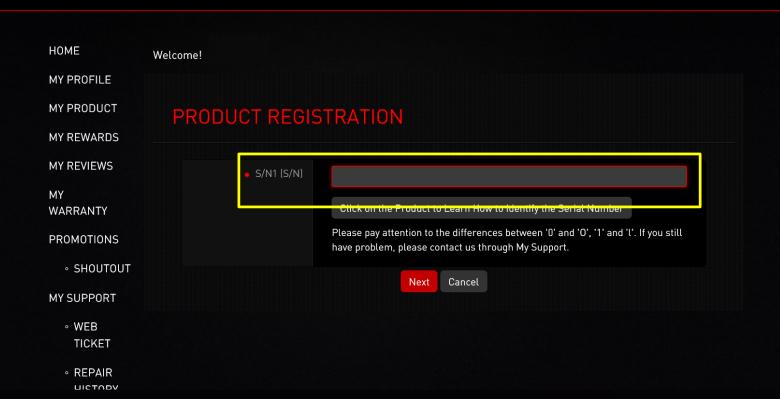


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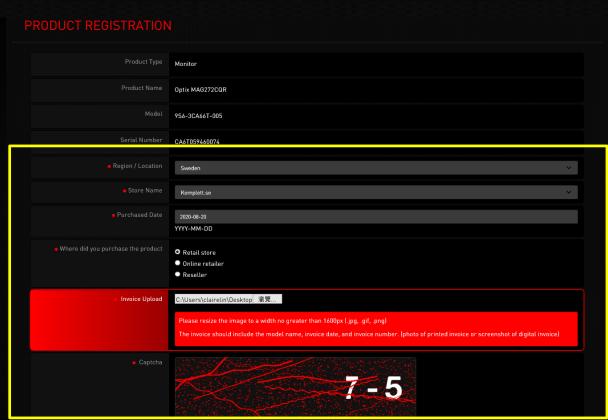


Step 5-2: Complete the product registration form



MY PRODUCT
MY REWARDS
MY REVIEWS
MY WARRANTY
PROMOTIONS
- SHOUTOUT
MY SUPPORT
- WEB TICKET
- REPAIR HISTORY

★ Don't forget to upload the invoice!



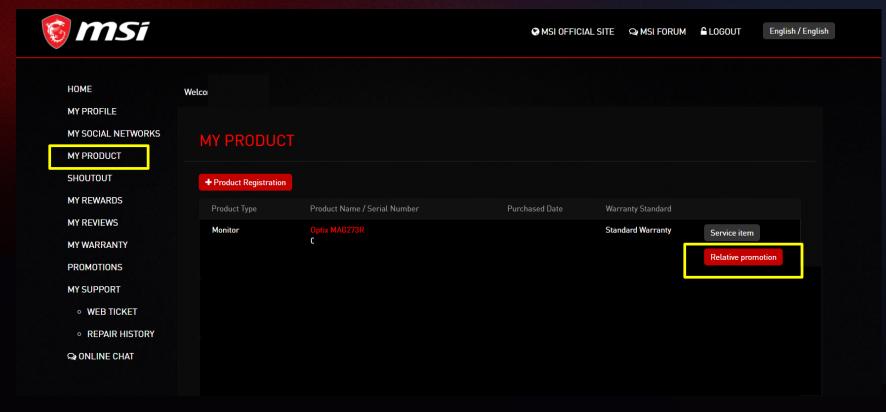




Second: Redeem eligible promotion

Step 6-1: Go to relative promotion





Step 6-2: Click "Go to redeem"



	Product Promotion		×
	Promotion Name (Link)		
	Review Status	Digital Code / Ship Tracking No	Note
U	go to redeem		
rai			
			Close

Step 6-3: Click "redeem"



MY KEVIEWS

MY WARRANTY

PROMOTIONS

SHOUTOUT

MY SUPPORT

- WEB TICKET
- REPAIR HISTORY
- APPLY FOR REPAIR SERVICE





Click "Redeem'

Step 7-1: Fill in all of information required and upload invoice and product barcode



Redeem Code		
Product Name		
Serial Number		
# Invoice Upload 965366978ab4c06179f1270	1014h02f95 nng	
70550077085400017711270		
* Product Barcode		
Trouder barcode		
	o a width no greater than 1600px (.jpggif, .png) the model name, invoice date, and invoice number. (photo of printed invoice o	r screenshot
Invoice Number		
TT-		
Purchased Date 08.08.2020		
08.08.2020		
08.08.2020	7+4	

Example of Uploaded Documents



INVOICE



Product S/N



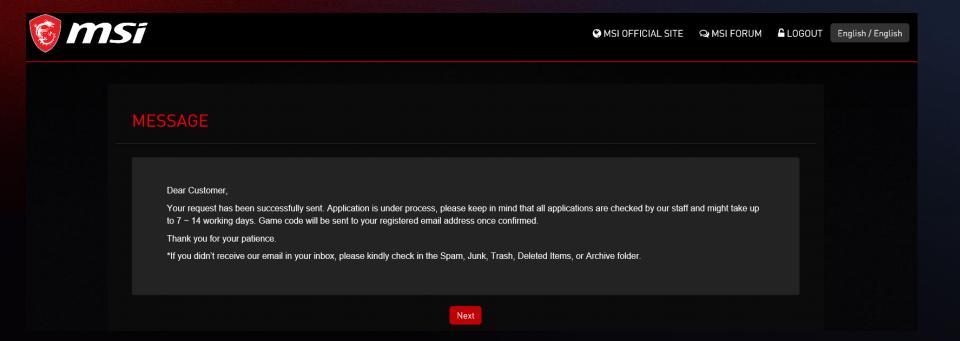
Monitor



- Please make sure you have uploaded three items: Invoice/Purchase Proof & Product S/N on Product.
 - Invoice/Purchase Proof: 1) Channel Partner name 2) Purchase Date 3) Purchase Model Name
 - Product S/N number on Product(show like upper example)

Step 7-2: Wait for the feedback from MSI CS





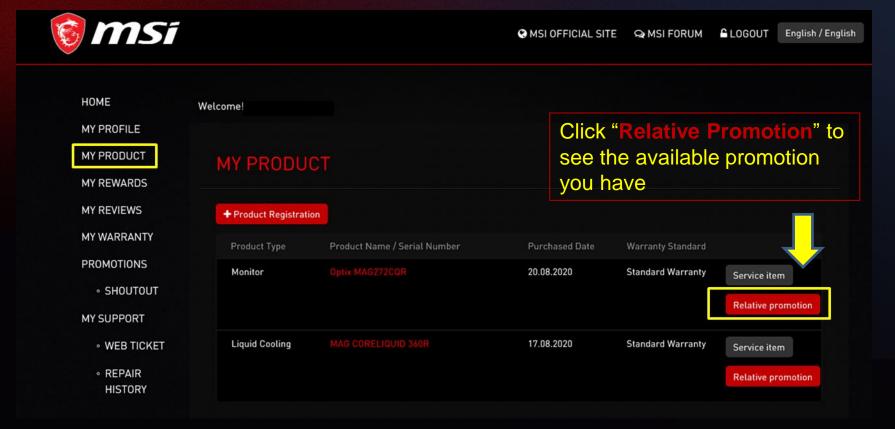




Check your redemption status

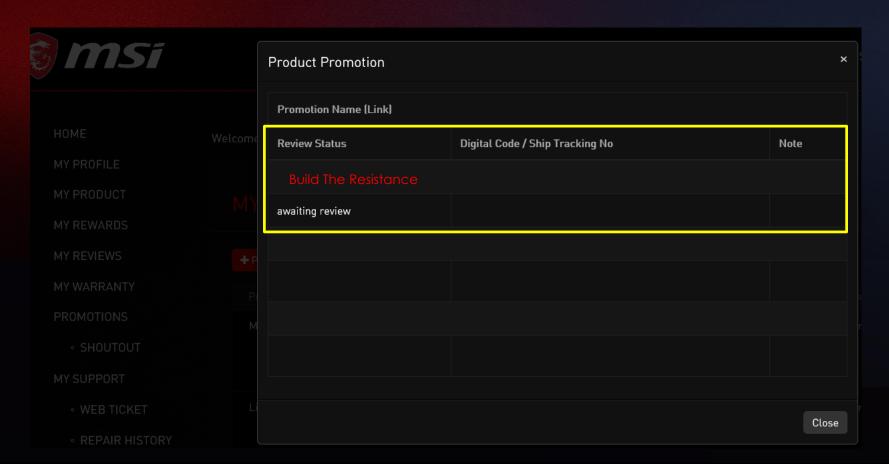
Step 8: Select my product to check Relative Promotion





Step 9: Check the review status









How to re-upload requested documents?

Failure redemption step 1: If receive the notifications in your mailbox





Dear Customer,

We regret to inform that your request has been denied.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

<u> https://register.msi.com/promotion/redeem/dtmntchair 2020 jul befast ww 50</u>

Reason:

Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption.

- 1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase model)
- 2. Monitor Serial Number image (the sticker behind the monitor)

Sincerely,

MSI customer service

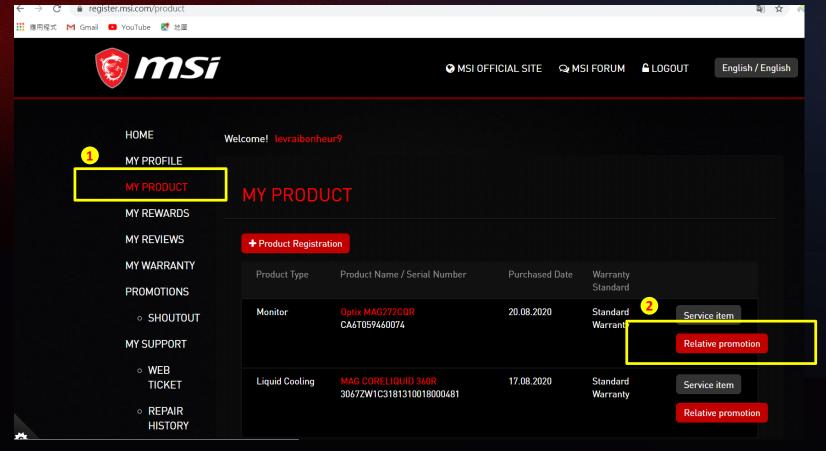
https://register.msi.com/

click the link

Reasons for fail redemption

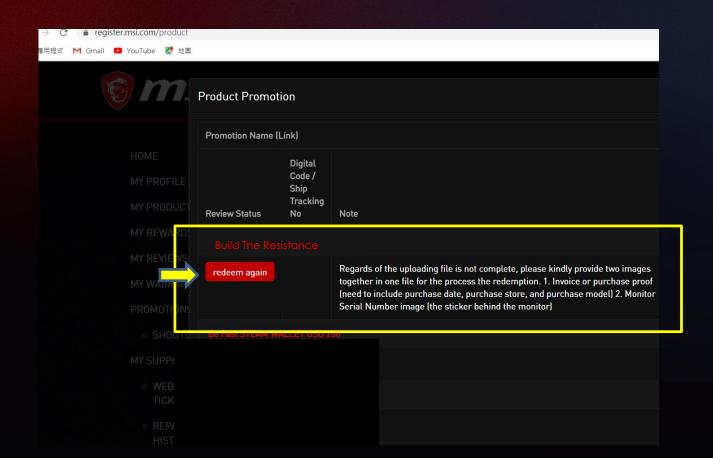
Fail redemption step 2: Then go to My Product: click relative promotion





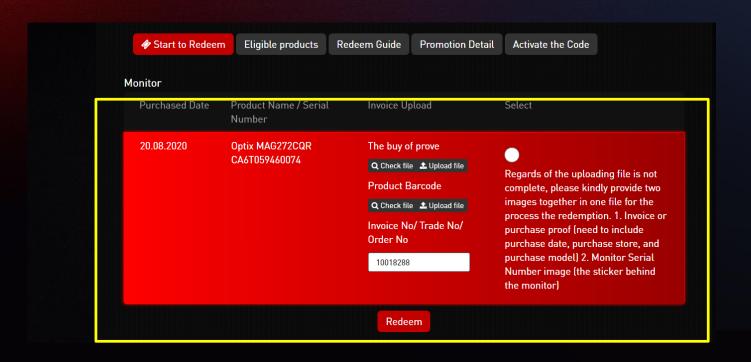
Fail redemption step 3: You can redeem again





Fail redemption step 4: Fulfill the requirements and redeem again





Step 9-1: Redeem Complete





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MESSAGE

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

Next

Step 9-2: Receive the notifications from MSI in your mailbox as well



[No Reply] MSI Promotion-Build The Resistance Watch Dogs: Legion Digital Game Key



Dear Customer.

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

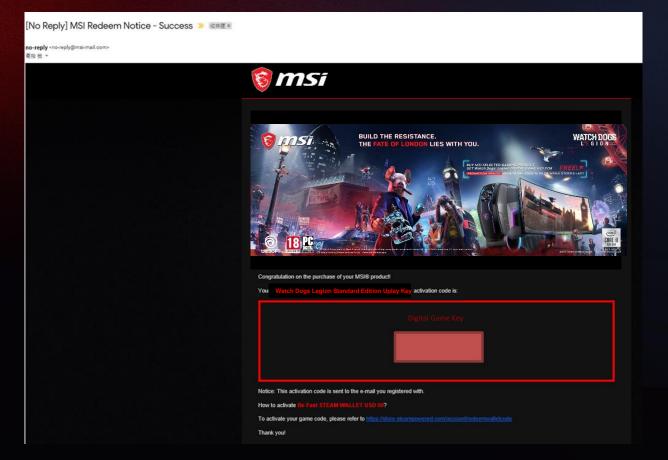
*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.





How to get the digital prize?

Step 10-1: Eventually, check your prize via your mailbox



Step 10-2: Eventually, check your prize via MSI



g msi	Product Promotion			¥ FFICIAL SITE Q MS	
	Promotion Name (Link)				
	Review Status	Digital Code / Ship Tracking No	Note		
	pass	District Course Kount	Redeem Code		
		Digital Game Key:	Redeem Gode		
				Close	



MADE FOR **GAMERS** & **CREATORS**







