



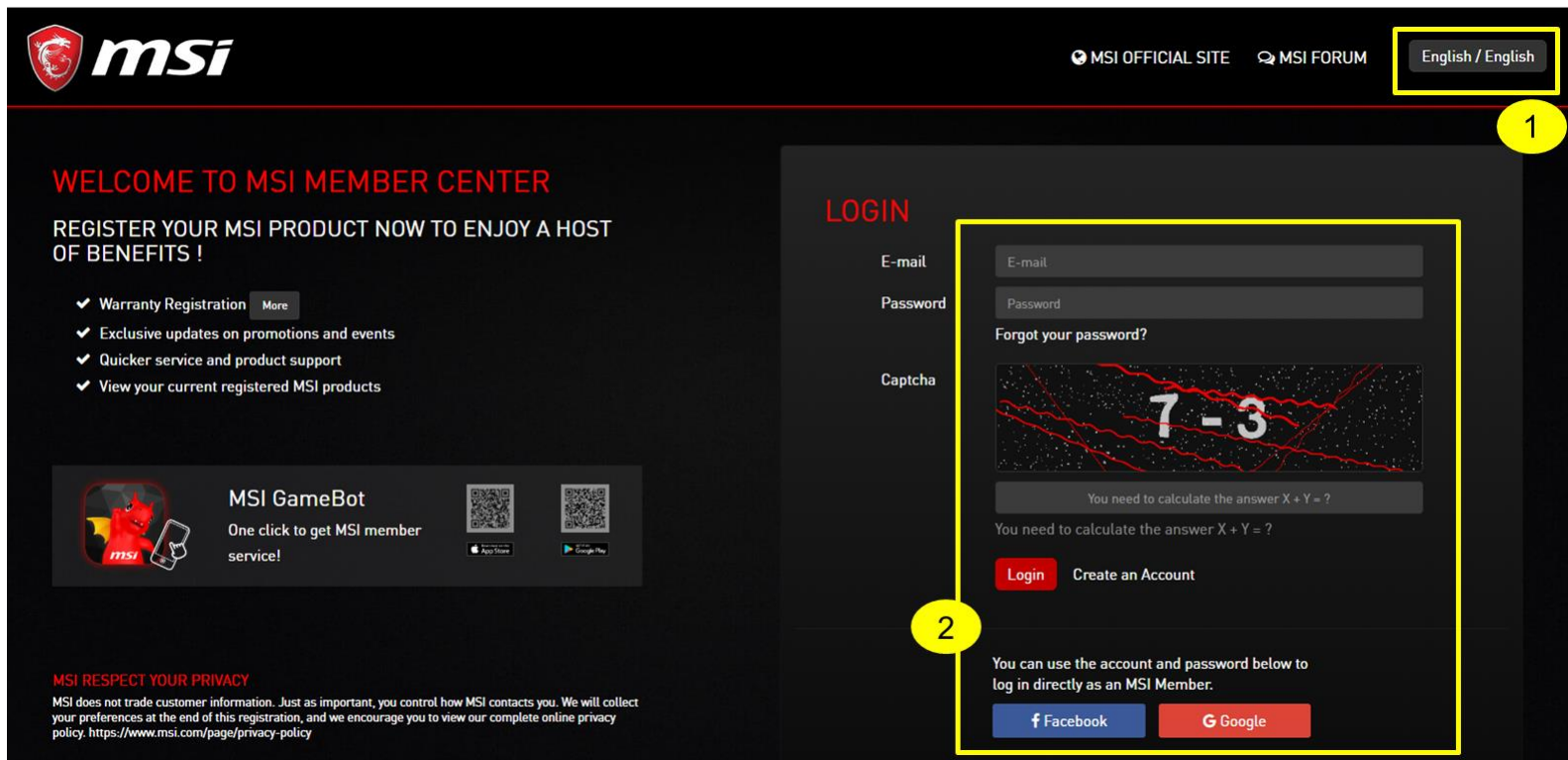
# Squad Up - Redemption Process

SOME ARE PC, WE ARE GAMING

TRUE  GAMING



# Step 1 : Register/Login to MSI Member Center



**WELCOME TO MSI MEMBER CENTER**

REGISTER YOUR MSI PRODUCT NOW TO ENJOY A HOST OF BENEFITS !

- ✓ Warranty Registration [More](#)
- ✓ Exclusive updates on promotions and events
- ✓ Quicker service and product support
- ✓ View your current registered MSI products

**MSI GameBot**  
One click to get MSI member service!

**MSI RESPECT YOUR PRIVACY**  
MSI does not trade customer information. Just as important, you control how MSI contacts you. We will collect your preferences at the end of this registration, and we encourage you to view our complete online privacy policy. <https://www.msi.com/page/privacy-policy>

**LOGIN**

E-mail  
Password  
Forgot your password?

Captcha  
7 - 3  
You need to calculate the answer  $X + Y = ?$   
You need to calculate the answer  $X + Y = ?$

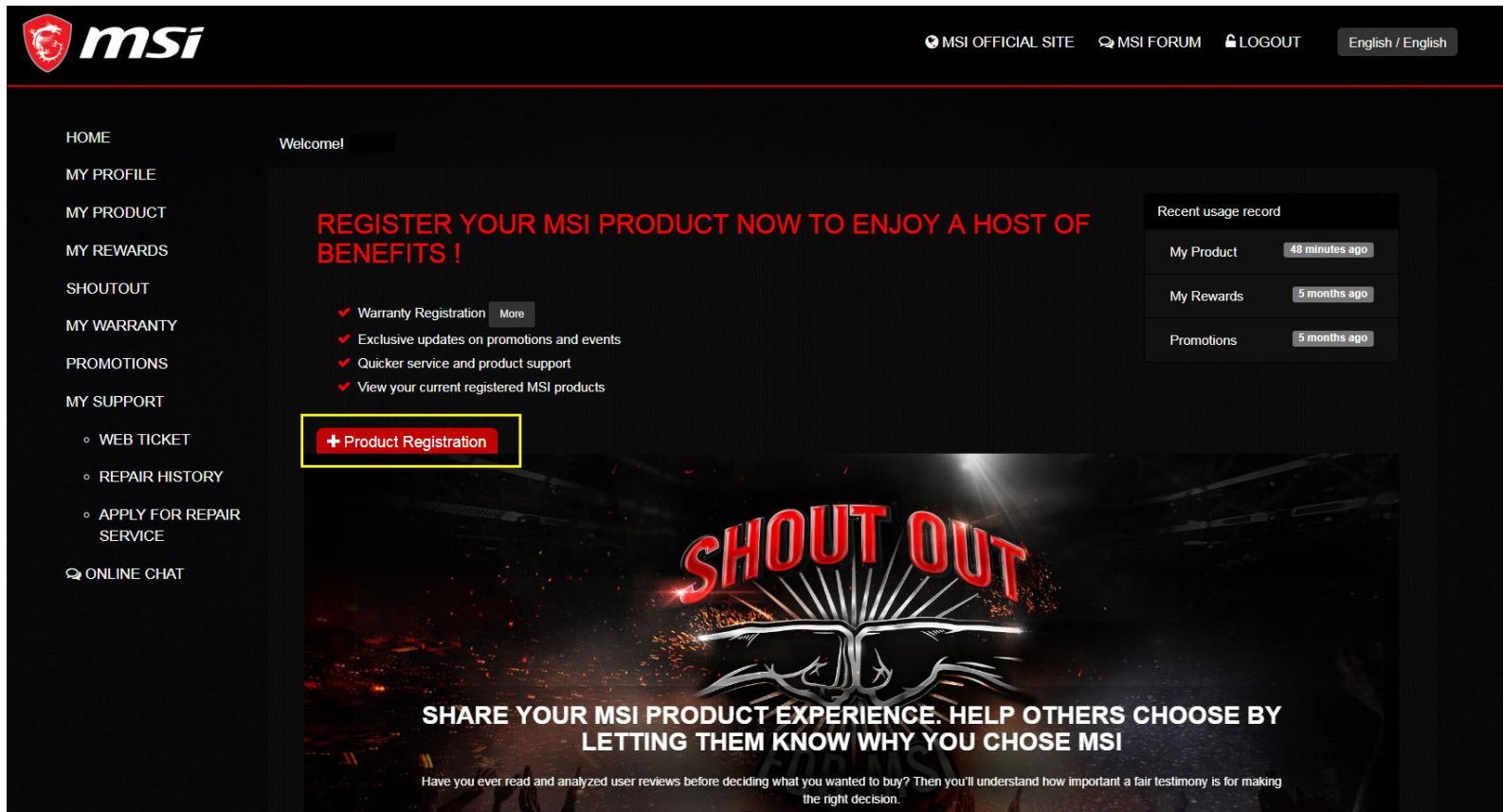
[Login](#) [Create an Account](#)

You can use the account and password below to log in directly as an MSI Member.

[Facebook](#) [Google](#)

1. Select your preferred language
2. Create account by fulfilling member form or register by Facebook/Google+ account

## Step 2 : Go to product registration page



The screenshot shows the MSI website's product registration page. The header features the MSI logo on the left and navigation links for 'MSI OFFICIAL SITE', 'MSI FORUM', 'LOGOUT', and a language selector 'English / English' on the right. A left sidebar contains a menu with links: HOME, MY PROFILE, MY PRODUCT, MY REWARDS, SHOUTOUT, MY WARRANTY, PROMOTIONS, MY SUPPORT (with sub-links for WEB TICKET, REPAIR HISTORY, and APPLY FOR REPAIR SERVICE), and ONLINE CHAT. The main content area has a 'Welcome!' message and a large red heading 'REGISTER YOUR MSI PRODUCT NOW TO ENJOY A HOST OF BENEFITS!'. Below this, a list of benefits is shown with checkmarks: Warranty Registration (with a 'More' button), Exclusive updates on promotions and events, Quicker service and product support, and View your current registered MSI products. A red button with a white plus sign and the text '+ Product Registration' is highlighted with a yellow border. To the right, a 'Recent usage record' table lists 'My Product' (48 minutes ago), 'My Rewards' (5 months ago), and 'Promotions' (5 months ago). At the bottom, a 'SHOUT OUT' graphic with a tree-like structure is displayed, followed by the text 'SHARE YOUR MSI PRODUCT EXPERIENCE. HELP OTHERS CHOOSE BY LETTING THEM KNOW WHY YOU CHOSE MSI' and a paragraph about the importance of user reviews.

**msi**

MSI OFFICIAL SITE MSI FORUM LOGOUT English / English

HOME Welcome!

MY PROFILE

MY PRODUCT

MY REWARDS

SHOUTOUT

MY WARRANTY

PROMOTIONS

MY SUPPORT

- WEB TICKET
- REPAIR HISTORY
- APPLY FOR REPAIR SERVICE

ONLINE CHAT

**REGISTER YOUR MSI PRODUCT NOW TO ENJOY A HOST OF BENEFITS !**

- ✓ Warranty Registration [More](#)
- ✓ Exclusive updates on promotions and events
- ✓ Quicker service and product support
- ✓ View your current registered MSI products

**+ Product Registration**

**Recent usage record**

My Product	48 minutes ago
My Rewards	5 months ago
Promotions	5 months ago

**SHOUT OUT**

**SHARE YOUR MSI PRODUCT EXPERIENCE. HELP OTHERS CHOOSE BY LETTING THEM KNOW WHY YOU CHOSE MSI**

Have you ever read and analyzed user reviews before deciding what you wanted to buy? Then you'll understand how important a fair testimony is for making the right decision.

## Step 3 : Start to product registration



MSI OFFICIAL SITE

MSI FORUM

LOGOUT

English / English

HOME

Welcome!

MY PROFILE

MY PRODUCT

MY REWARDS

SHOUTOUT

MY WARRANTY

PROMOTIONS

MY SUPPORT

◦ WEB TICKET

◦ REPAIR HISTORY

◦ APPLY FOR REPAIR  
SERVICE

ONLINE CHAT

MY PRODUCT


+ Product Registration

1. Select "MY PRODUCT"
2. Click button with "+Product Register"



## Step 4 : Register a new product





MSI OFFICIAL SITE   MSI FORUM   LOGOUT   English / English

HOME

MY PROFILE

MY PRODUCT

MY REWARDS

SHOUTOUT

MY WARRANTY

PROMOTIONS

MY SUPPORT

◦ WEB TICKET

◦ REPAIR HISTORY

◦ APPLY FOR REPAIR SERVICE

ONLINE CHAT

Welcome!

MY PRODUCT

WARRANTY REGISTRATION: NOTEBOOK, ALL-IN-ONE PC, DESKTOP

The promotion excluded MOTHERBOARD and GRAPHICS CARD.

ENJOY BENEFITS.

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

1. This does not apply to product of which standard warranty has been expired.(But customers can still complete registration and questionnaire)

2. Customers have to complete the questionnaire in advance to get the full benefits.

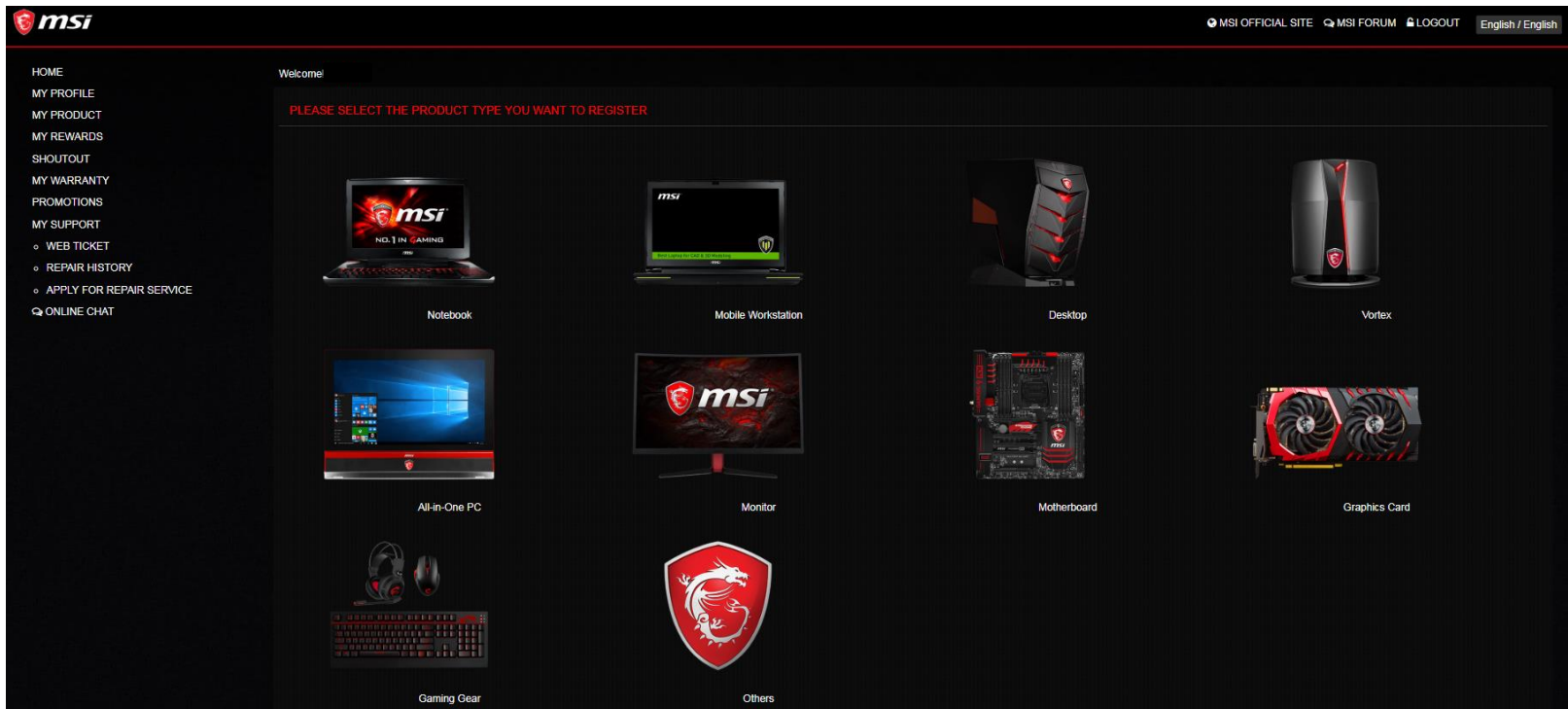
3. MSI reserves the right to update or modify these terms and conditions of this program.

4. This extended warranty service only can be applicable to the original country or region where consumers purchased the notebooks/all-in-one.

If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

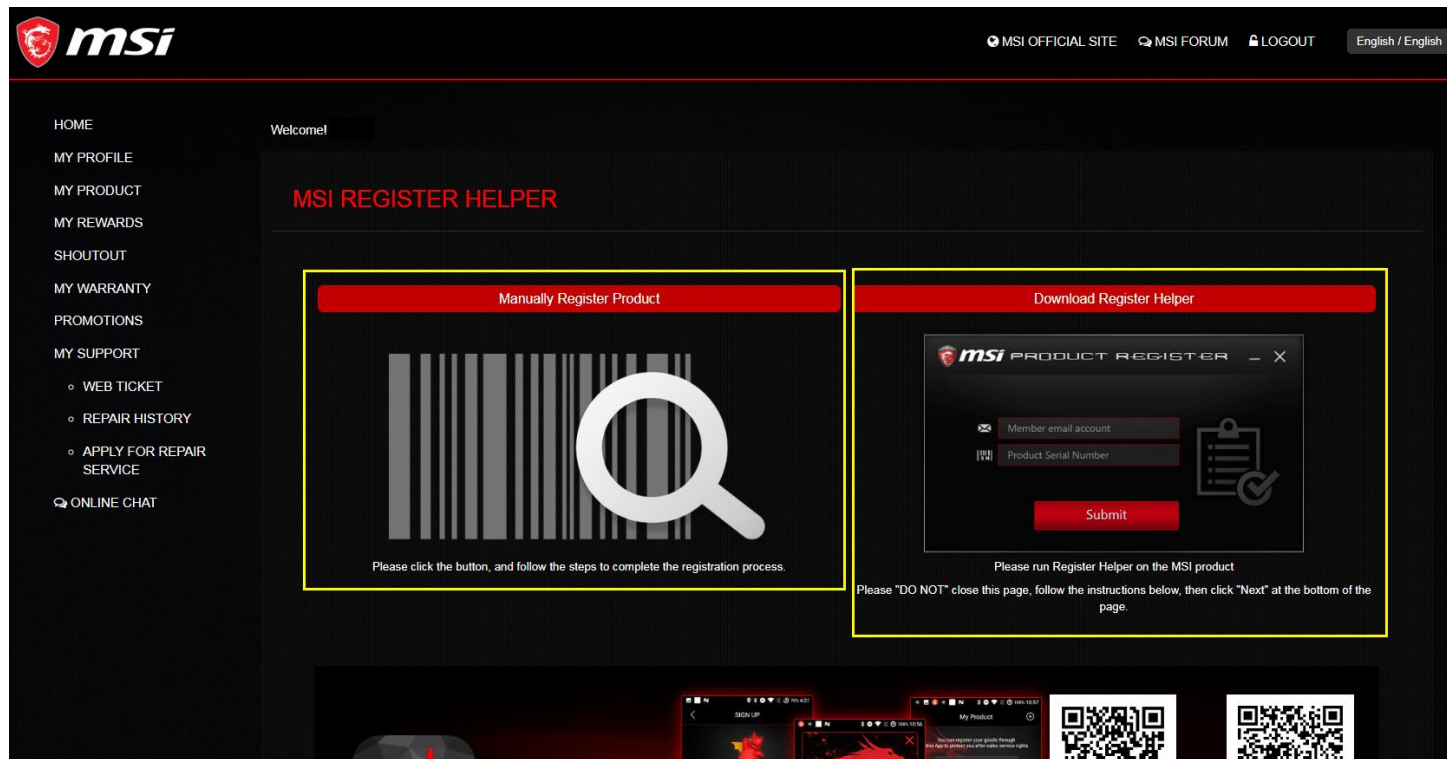
I want to register a new product

## Step 5 : Select a product line



Select the product line that your product belongs to

## Step 6 : Choose the way to find S/N number



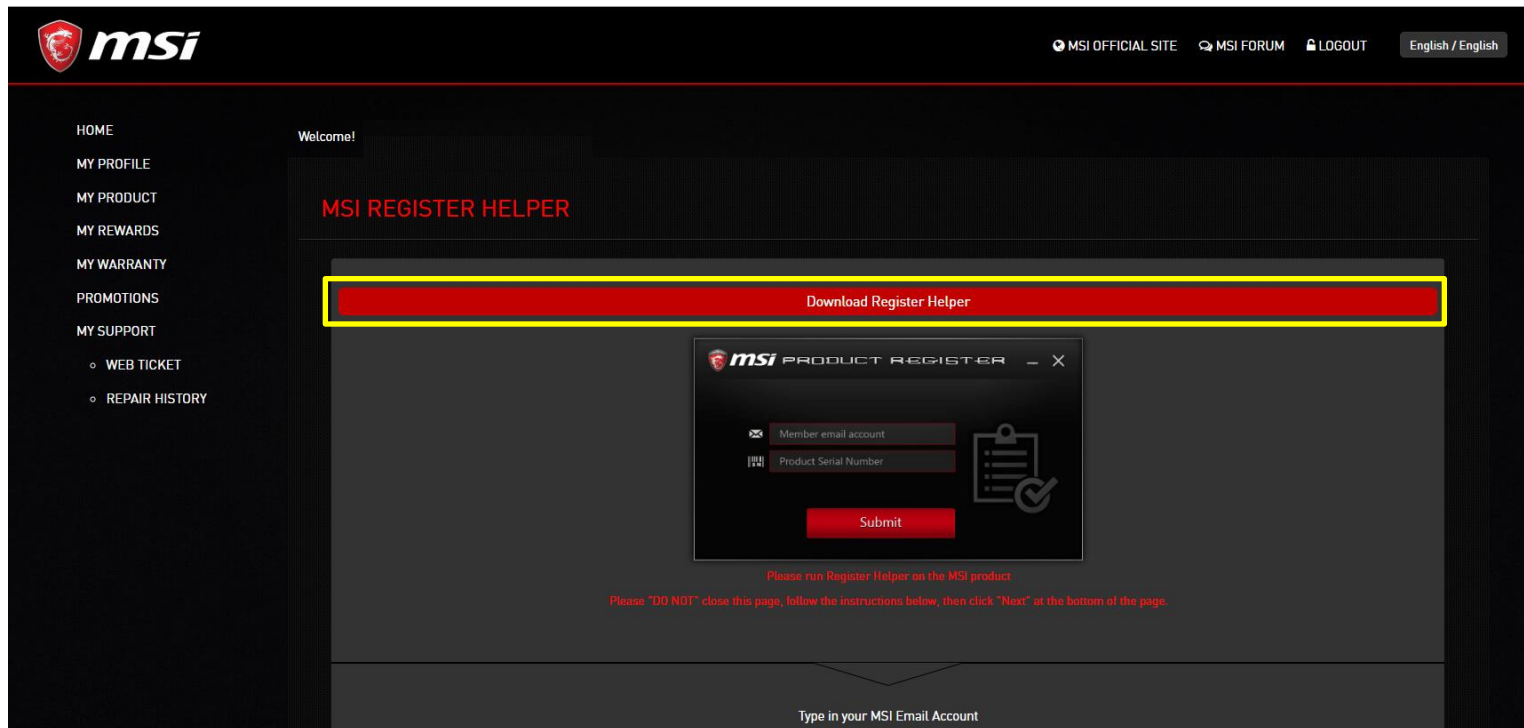
The screenshot shows the MSI Register Helper page. The left sidebar contains navigation links: HOME, MY PROFILE, MY PRODUCT, MY REWARDS, SHOUTOUT, MY WARRANTY, PROMOTIONS, MY SUPPORT, WEB TICKET, REPAIR HISTORY, APPLY FOR REPAIR SERVICE, and ONLINE CHAT. The main content area is titled "MSI REGISTER HELPER" and features two options, each highlighted with a yellow border:

- Manually Register Product:** This option shows a barcode with a magnifying glass icon. Below it, text reads: "Please click the button, and follow the steps to complete the registration process."
- Download Register Helper:** This option shows a screenshot of the MSI Product Register application interface. It includes fields for "Member email account" and "Product Serial Number", a "Submit" button, and a "Next" button at the bottom. Below the screenshot, text reads: "Please run Register Helper on the MSI product. Please 'DO NOT' close this page, follow the instructions below, then click 'Next' at the bottom of the page."

At the bottom of the page, there are two QR codes and a small preview of the MSI Register Helper application on a mobile device.

- \* Manually Register Product: Find the S/N code by manually checking product
- \* Download Register Helper: Find the S/N code by downloading register helper

## Step 6-1-1 : Download register helper



msi

MSI OFFICIAL SITE MSI FORUM LOGOUT English / English

HOME  
MY PROFILE  
MY PRODUCT  
MY REWARDS  
MY WARRANTY  
PROMOTIONS  
MY SUPPORT  
◦ WEB TICKET  
◦ REPAIR HISTORY

Welcome!

MSI REGISTER HELPER

Download Register Helper

msi PRODUCT REGISTER

Member email account

Product Serial Number

Submit

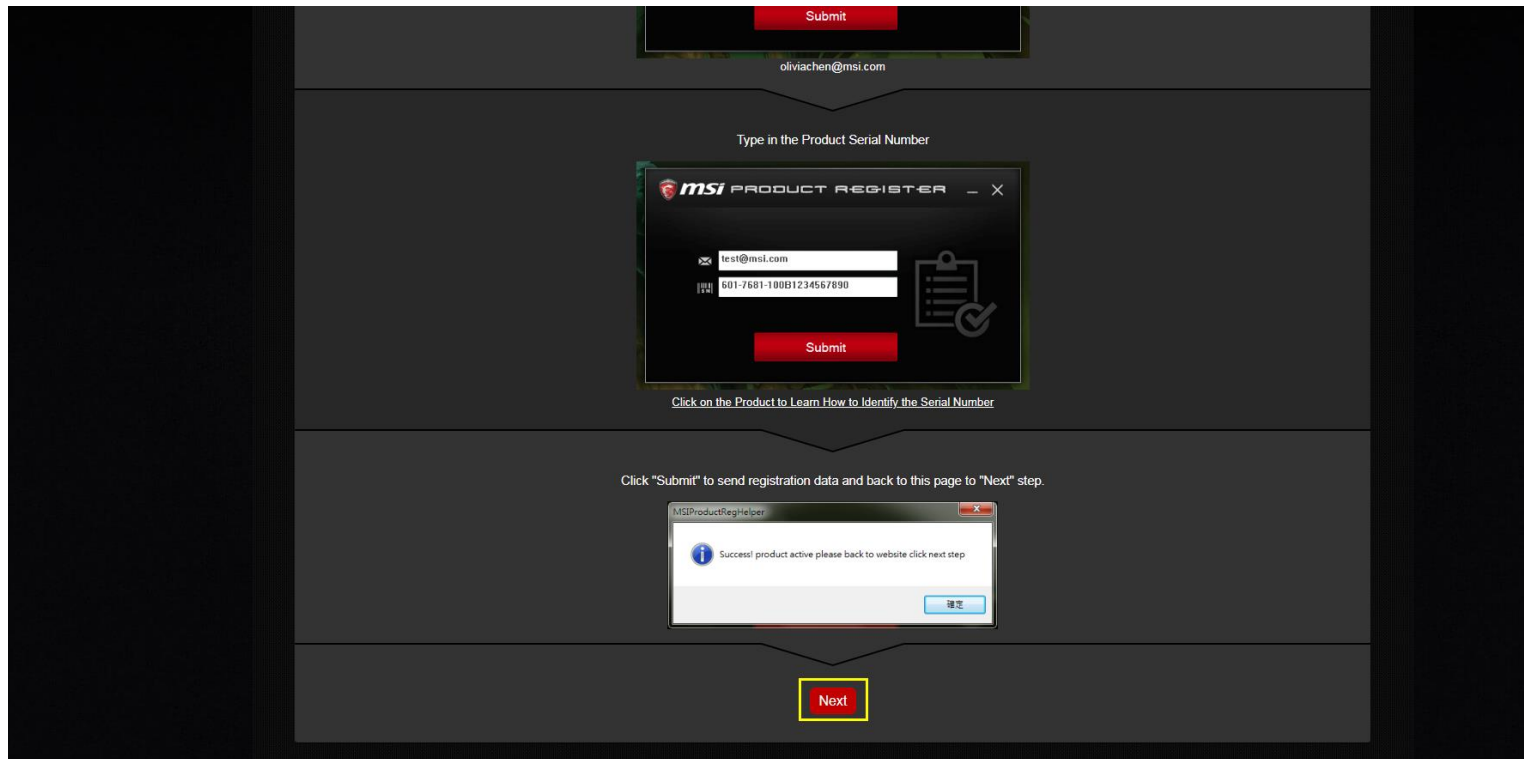
Please run Register Helper on the MSI product.  
Please "DO NOT" close this page, follow the instructions below, then click "Next" at the bottom of the page.

Type in your MSI Email Account

Download register helper. The computer you run the Helper should be your purchased motherboard/Desktop.  
\*If your purchased motherboard is not installed, please click "**Try other register way**" beside Download button.



## Step 6-1-2 : Submit registration data & click “Next” on this page




The screenshot displays the MSI Product Register website interface. At the top, there is a red "Submit" button. Below it, the email address "oliviachen@msi.com" is shown. The main section is titled "Type in the Product Serial Number". It features a central window titled "msi PRODUCT REGISTER" with a red "Submit" button. Inside this window, there are input fields for an email address (containing "test@msi.com") and a product serial number (containing "601-7681-100B1234567890"). To the right of the input fields is a clipboard icon with a checkmark. Below the central window, there is a link: "Click on the Product to Learn How to Identify the Serial Number". Further down, a text instruction reads: "Click 'Submit' to send registration data and back to this page to 'Next' step." Below this instruction is a small window titled "MSIProductRegHelper" with a message: "Success! product active please back to website click next step" and a blue "确定" (Confirm) button. At the bottom of the page, there is a red "Next" button highlighted with a yellow border.

Submit registration data with Register Helper  
Back to this page and click red button with “NEXT”

## Step 6-2-1 : Fill in S/N number





MSI OFFICIAL SITE   MSI FORUM   LOGOUT   English / English

HOME

MY PROFILE

MY PRODUCT

MY REWARDS

SHOUTOUT

MY WARRANTY

PROMOTIONS

MY SUPPORT

- WEB TICKET
- REPAIR HISTORY
- APPLY FOR REPAIR SERVICE

ONLINE CHAT

Welcome!

PRODUCT REGISTRATION

S/N1 (S/N)

601-7-020B

Click on the Product to Learn How to Identify the Serial Number

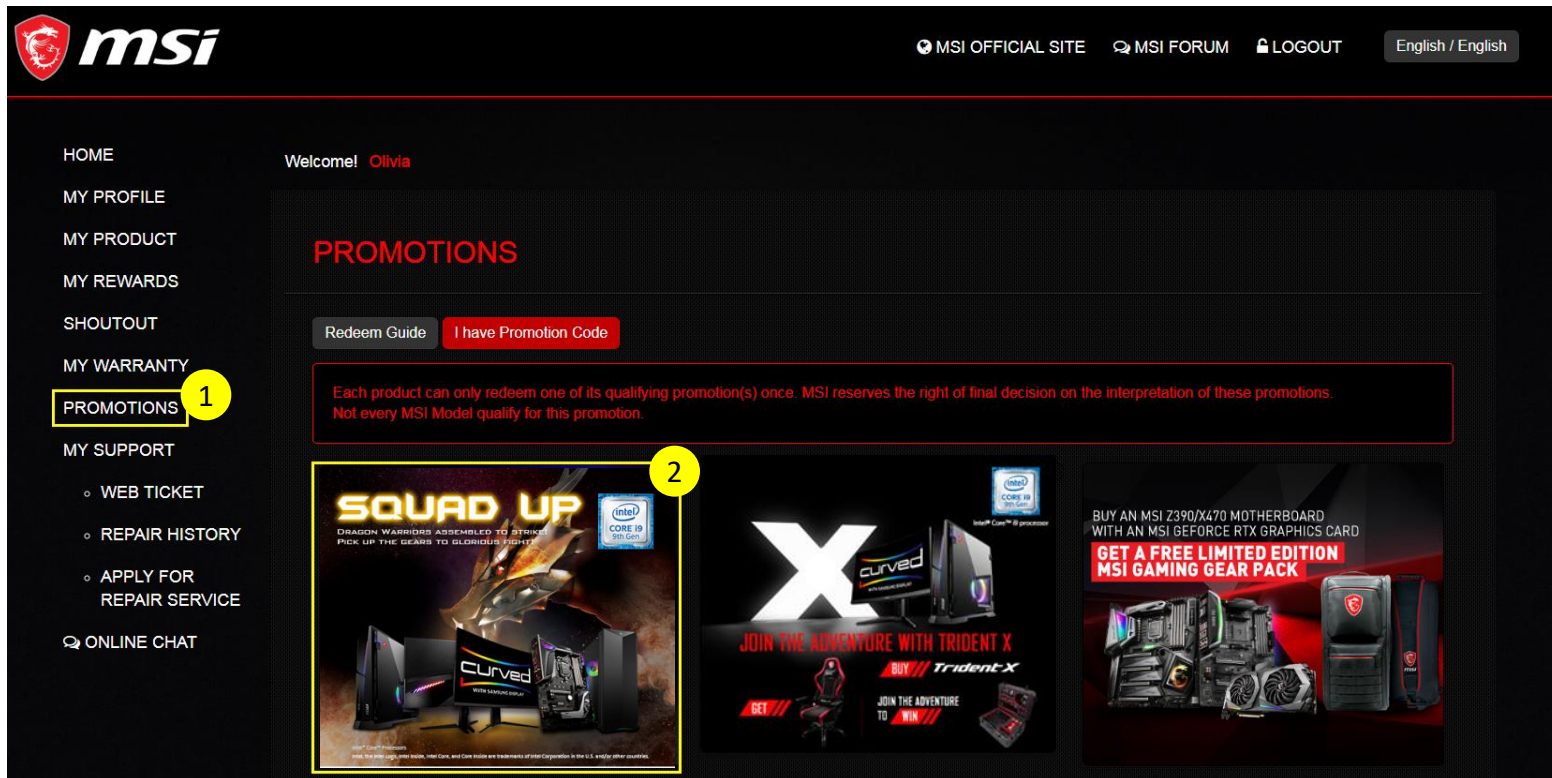
Please pay attention to the differences between '0' and 'O', '1' and 'I'. If you still have problem, please contact us through My Support.

Next Cancel



Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)

## Step 7 : Select the promotion you want to redeem



msi

MSI OFFICIAL SITE MSI FORUM LOGOUT English / English

HOME Welcome! Olivia

MY PROFILE

MY PRODUCT

MY REWARDS

SHOUTOUT

MY WARRANTY

**PROMOTIONS** 1

MY SUPPORT

- WEB TICKET
- REPAIR HISTORY
- APPLY FOR REPAIR SERVICE
- ONLINE CHAT

**PROMOTIONS**

Redeem Guide I have Promotion Code

Each product can only redeem one of its qualifying promotion(s) once. MSI reserves the right of final decision on the interpretation of these promotions. Not every MSI Model qualify for this promotion.

**SQUAD UP** 2  
DRAGON WARRIORS ASSEMBLED TO STRIKE  
PICK UP THE GEARS TO GLORIOUS FIGHT

intel CORE i9 8th Gen

**curved**

**X**

JOIN THE ADVENTURE WITH TRIDENT X

BUY Trident X

GET JOIN THE ADVENTURE TO WIN

BUY AN MSI Z390/X470 MOTHERBOARD WITH AN MSI GEFORCE RTX GRAPHICS CARD  
**GET A FREE LIMITED EDITION MSI GAMING GEAR PACK**

1. Select "PROMOTIONS"
2. Click on the Promotion that you want to redeem
3. Select the Product you purchased

# Step 8 : Provide Invoice & Product Barcode Photos to Verify

Personal Information. \* Please fill in correctly.

E-mail

\* Last Name

\* First Name

\* Zip Code

\* Address

\* Telephone

\* Invoice Number

Register eligible products, and upload the invoice

Motherboard

Product Type	Product Name / Serial Number	Purchased Date	Invoice	
Motherboard	MEG X399 CREATION 601: <input type="text"/>	2019-04-01	<input type="button" value="Check"/> <input type="button" value="Upload"/>	<input type="button" value="Select"/>

Product Barcode

Apply

1. ABC PC BUILD

2. INVOICE

3. MSI Z390 GODLIKE motherboard

Qty	Ord	Qty	Ship	Qty	Bko	Item Description	SKU#/MFR#	Item Price	Amount
1		1				MSI Z390 GODLIKE motherboard	MSI Z390 GODLIKE		

Invoice Date: 09/19/16

Customer Code

Terms

Order Date: 09/19/16

Purchase Order Number

Salesperson

Ship Via

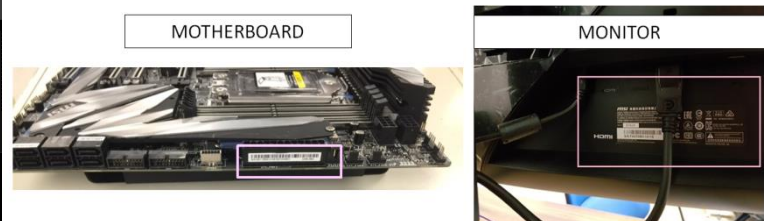
Salesperson Code:

SERIAL #:

Manufacturer's Rebate \$

PLEASE NOTE: .....

Product Barcode Photo: S/N NUMBER LABEL



Please make sure you have uploaded two items 1) Invoice/Purchase Proof 2) Purchased Product Barcode Photo

1. Invoice/Purchase Proof : i) Channel Partner name ii) Purchase Date iii) Purchase Model Name

2. Purchased Product Barcode Photo : Product S/N number (show like upper example)



# Step 9: Redeem Complete

[MSI OFFICIAL SITE](#)[MSI FORUM](#)[LOGOUT](#)[English / English](#)

## MESSAGE

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

\*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Home](#)

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Taiwan [ TW ]

## Step 10: Get Your Prize!



msi

**SQUAD UP**

DRAGON WARRIORS ASSEMBLED TO STRIKE!  
PICK UP THE GEARS TO GLORIOUS FIGHT!

Intel® Core™ Processors  
Intel, the Intel Logo, Intel Inside, Intel Core, and Core Inside are trademarks of Intel Corporation in the U.S. and/or other countries.

Curved  
WITH SAMSUNG DISPLAY

Intel CORE i9  
9th Gen

The graphic features a large, stylized dragon head in the background. In the foreground, there is a gaming setup including a black MSI tower PC with RGB lighting, a curved Samsung display, and a black tower PC. The display shows the word 'Curved' in a rainbow gradient. The background is a dark, starry space with a nebula.

Agree to the Event Terms and Conditions to complete product registration and await MSI review. If MSI determines You meet all eligibility criteria, the game code(s) (see below) will be sent to your registered email address. Submission review process may take up to **14** business days.



TRUE **G**AMING

