



Smart Learning with PRO

Redemption Process




Create Your Moments



First step:
Register your Product

Step 1 : Register/Login to MSI Member Center





MSI OFFICIAL SITE MSI FORUM English / English

CREATE AN ACCOUNT

MSI is committed to respecting and protecting your privacy.
The information you are providing here will help us provide you with better service.

E-mail


Password

Confirm Password

.....

Date of Birth

Captcha



Step 2 : Go to product registration page



A screenshot of the MSI Official Site user interface. The top navigation bar is dark with the MSI logo on the left and links for 'MSI OFFICIAL SITE', 'MSI FORUM', and 'LOGOUT' on the right. A language selector shows 'English / English'. The main content area has a dark background. On the left, a sidebar menu lists various user options. The 'MY PRODUCT' option is highlighted with a yellow box and a yellow circle with the number '1'. In the center, the text 'MY PRODUCT' is displayed in red. Below it, a red button with a white plus sign and the text '+ Product Registration' is highlighted with a yellow box and a yellow circle with the number '2'.

msi

MSI OFFICIAL SITE MSI FORUM LOGOUT English / English

HOME

Welcome!

1 MY PROFILE

MY PRODUCT

MY REWARDS

2 + Product Registration

SHOUTOUT

MY WARRANTY


PROMOTIONS

MY SUPPORT

- WEB TICKET
- REPAIR HISTORY
- APPLY FOR REPAIR SERVICE
- GARANTIE SUR SITE

Step 3 : register a new product





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◦ WEB TICKET

◦ REPAIR HISTORY

◦ APPLY FOR REPAIR SERVICE

◦ GARANTIE SUR SITE

Welcome!

MY PRODUCT

WARRANTY REGISTRATION: NOTEBOOK, ALL-IN-ONE PC, DESKTOP, MONITOR

The promotion excluded MOTHERBOARD and GRAPHICS CARD.

ENJOY BENEFITS.

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

1. This does not apply to product of which standard warranty has been expired.(But customers can still complete registration and questionnaire)

2. Customers have to complete the questionnaire in advance to get the full benefits.

3. MSI reserves the right to update or modify these terms and conditions of this program.


4. This extended warranty service only can be applicable to the original country or region where consumers purchased the notebooks/all-in-one.

If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

I want to register a new product

Step 4 : Select product line





MSI OFFICIAL SITE MSI FORUM LOGOUT English / English

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ONLINE CHAT

Welcome!


PLEASE SELECT THE PRODUCT TYPE YOU WANT TO REGISTER




Notebook




All-in-One PC




Desktop




Monitor




Motherboard



Graphics Card

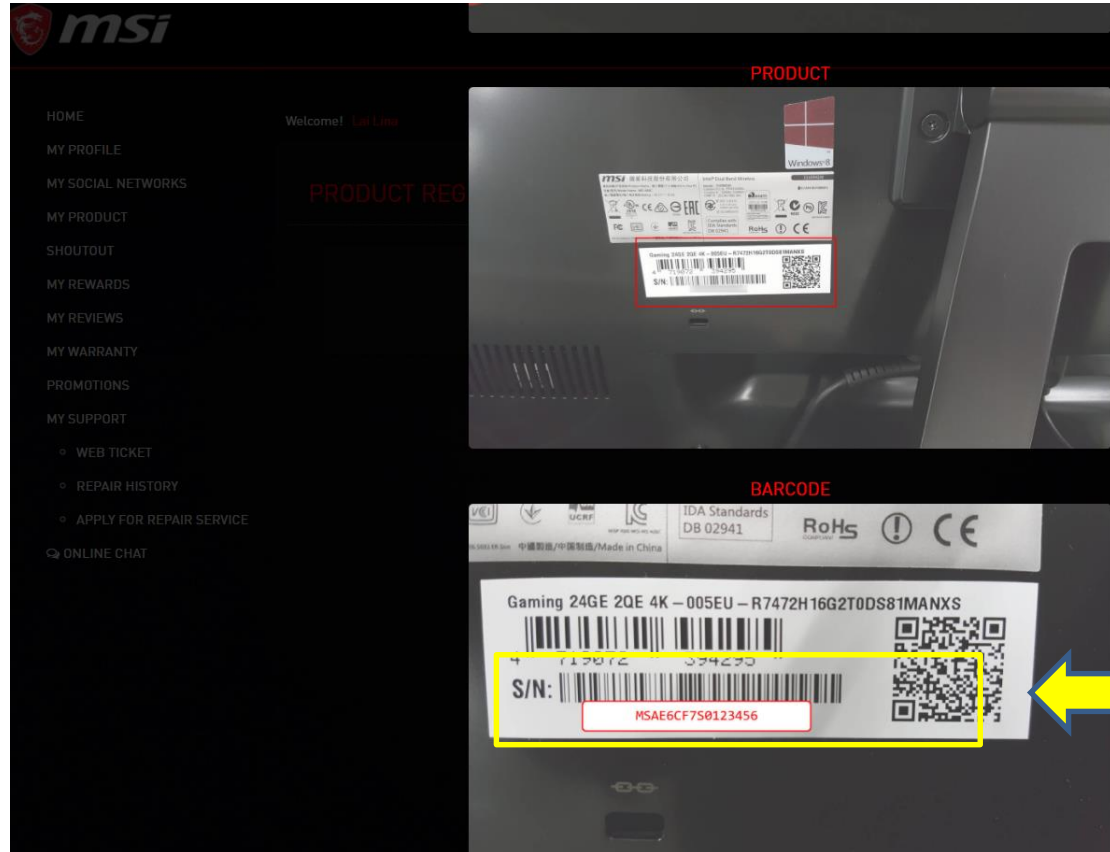


PC Case




Gaming Chair

Step 5 : Click on the Product to Learn How to Identify the S/N number



Step 5-1 : Fill in S/N number





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Welcome!

PRODUCT REGISTRATION

* S/N1 (S/N)

Click on the Product to Learn How to Identify the Serial Number

Please pay attention to the differences between '0' and 'O', '1' and 'l'. If you still have problem, please contact us through My Support.

Next

Cancel

Step 5-2 : Fill in CHK number (*For All-in-One PC and Mini PC)



MY REWARDS

MY REVIEWS

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◦ REPAIR HISTORY

◦ APPLY FOR REPAIR SERVICE

Product Type	Motherboard
Product Name	MAG B550 TOMAHAWK
Model	
Serial Number	
◦ CHK	CHK

Please find the serial number sticker on the product and input the 3 digit CHK code as shown below. (The image shows an example on where the CHK code could be found)

The image shows a motherboard with several annotations. A large red rectangle covers the left side. A yellow box highlights the 'CHK' field in the form. A red box highlights a sticker on the motherboard with the text '2017 CHK' and 'Product SN'. The sticker contains a barcode and the text 'S/N 601-7979-015B0123456789 CHK 123'. A red arrow points to the 'CHK' field in the form, and another red arrow points to the 'CHK' code on the sticker.

Step 5-3 : Complete the product registration form



MY PRODUCT

MY REWARDS

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◦ REPAIR HISTORY

PRODUCT REGISTRATION

Product Type	Monitor
Product Name	Optix MAG272CQR
Model	9S6-3CA66T-005
Serial Number	CA6T059460074

Region / Location	Sweden
Store Name	Komplett.se
Purchased Date	2020-08-20 YYYY-MM-DD
Where did you purchase the product	<input checked="" type="radio"/> Retail store <input type="radio"/> Online retailer <input type="radio"/> Reseller

Invoice Upload	C:\Users\clairerlin\Desktop 浏览... <div>Please resize the image to a width no greater than 1600px (.jpg, .gif, .png) The invoice should include the model name, invoice date, and invoice number. (photo of printed invoice or screenshot of digital invoice)</div>
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Captcha	
---------	--


★ Don't forget to upload the invoice!



Second:
Redeem eligible promotion

Step 6 -1: Go to relative promotion





MSI OFFICIAL SITE MSI FORUM LOGOUT English / English

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ONLINE CHAT

Welcome!

MY PRODUCT

+ Product Registration

Product Type	Product Name / Serial Number	Purchased Date	Warranty Standard
All-in-One PC	PRO 24X 10M-205TW-S51021U8G1T025X10MHANS MSAEC2K6S0103666	2020-09-29	Standard Warranty

Service Item

Relative promotion

Step 6 -2: Click “Go to redeem”



Product Promotion

Promotion Name (Link)

Review Status	Digital Code / Ship Tracking No	Note
Smart Learning with PRO		
go to redeem		

Close

Step 6 -3: Click “redeem”



MY SOCIAL NETWORKS

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ONLINE CHAT

PROMOTIONS // Smart Learning with PRO

SMART LEARNING WITH PRO

SHOP FOR MSI PRO SERIES AND BRING HOME GIVEAWAY.
ENJOY ONE MORE FREE GIFT BY SHOWING YOUR STUDENT ID.

Promotion Period
SEP 30th - DEC 31st 2020

Product Registration

注意事項

Eligible products

Redeem Guide

Promotion Detail

Activate the Code

Purchased Date	Product Name / Serial Number	Invoice Upload	Code
2020-09-30	PRO 24X 10M-205TW-S51021U8G1T025X10MHANS MSAEC2K6S0103666	Invoice	<div>Redeem</div>

2020-09-30
2020-12-31

Click “Redeem”

Step 7-1: Fill in all of information required and upload invoice and product barcode



×

Redeem Form

Product Information

Product Name

PRO 24X 10M-205TW-S51021U8G1T025X10MHANS

Serial Number

MSAEC2K6S0103666

✳ Invoice Upload

9fd01a0974e51a357afbd8d62c7871cb.PNG

✳ Product Barcode

Please be sure to upload the invoice and the picture of product SN number to speed up the verify process.

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)

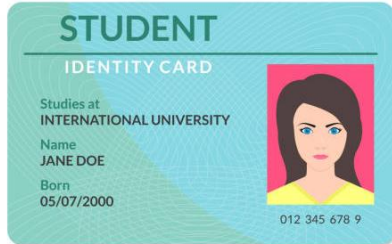
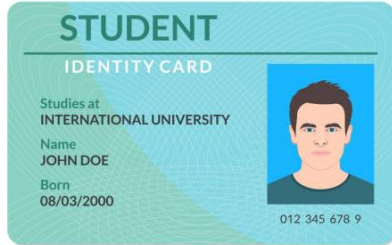
The invoice should include the model name, invoice date, and invoice number. (photo of printed invoice or screenshot of digital invoice)

✳ Invoice Number

Purchased Date

2020-09-30

Step 7-2: Click “Student”, upload your student ID, and fill in all of information required



Shipping Information

* First Name

* Last Name

* Zip Code

* Address

* Telephone

* Please double check your address and contact information. Once the information is submitted, it cannot be changed.

If you purchase a PRO monitor and upload a valid student ID copy on MSI registration center, you will have a chance to get one more gift -- MSI webcam.

☒ Student ☐ Not Student

* **Captcha**

5 x 5

You need to calculate the answer $X + Y = ?$

You need to calculate the answer $X + Y = ?$

Close Redeem

*Remark: Only for those users who purchase a PRO monitor and upload a valid student ID copy. Users will have a chance to get one more gift -- MSI webcam.

Example of Uploaded Documents



INVOICE

Product S/N

amazon.fr

FACTURE

Adresse de facturation:

Amazon EU S à r.l., Succursale Française
67 Boulevard du General Leclerc
Clichy 92110
France
TVA: FR1248773327

Adresse de livraison:

Numéro de commande:

Numéro de facture:

Date de la commande: 11/10/2019

Date de la facture/Date de la provision: 11/10/2019

Cte	Description de l'article	Prix Unitaire (hors TVA)	Taux TVA%	Prix Unitaire (inclus TVA)	Prix Total (inclus TVA)
1	MSI Trident 3 Arctic 8RD-002US	874,17 €	20 %	1049,00 €	1049,00 €
1	MSI 27" LED - Optix MAG27CQ	350,75 €	20 %	420,90 €	420,90 €
TOTAL:					1469,90 €

PC




Monitor



- Please make sure you have uploaded three items: Invoice/Purchase Proof & Product S/N on Product.
 - Invoice/Purchase Proof : 1) Channel Partner name 2) Purchase Date 3) Purchase Model Name
 - Product S/N number on Product(show like upper example)

Step 7-3: Wait for the feedback from MSI Customer Service





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MESSAGE

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.


[Next](#)



Check your
redemption status

Step 8: Select my product to check Relative Promotion





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- REPAIR HISTORY


Welcome!

MY PRODUCT

+ Product Registration

Product Type	Product Name / Serial Number	Purchased Date	Warranty Standard	
Monitor	MP241	20.08.2020	Standard Warranty	<div>Service item</div> <div>Relative promotion</div>
All-in-One PC	PRO 24X 10M	17.08.2020	Standard Warranty	<div>Service item</div> <div>Relative promotion</div>

Click "Relative Promotion" to see the available promotion you have



Step 9 : Check the review & Gift shipment status



Product Promotion

Promotion Name (Link)

Review Status	Digital Code / Ship Tracking No	Note
Smart Learning with PRO		
pass	Tracking No: 1281	UPS Nederland BV

Close



How to re-upload
requested documents?



Failure redemption step 1: If receive the notifications in your mailbox



Dear Customer,

We regret to inform that your request has been denied.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

https://register.msi.com/promotion/redeem/dtmntchair_2020_jul_befast_ww_50

Reason:

Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption.

1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase model)
2. Monitor Serial Number image (the sticker behind the monitor)

Sincerely,

MSI customer service

<https://register.msi.com/>

click the link

Reasons for fail redemption

Fail redemption step 2: Then go to My Product: click relative promotion



← → ↻ register.msi.com/product

應用程式 Gmail YouTube 地圖

msi

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- REPAIR HISTORY

MY PRODUCT

+ Product Registration


Product Type	Product Name / Serial Number	Purchased Date	Warranty Standard	
Monitor	MP241 CA6T059460074	20.08.2020	Standard Warranty	2 Service item Relative promotion
All-in-One PC	PRO 24X 10M 3067ZW1C3181310018000481	17.08.2020	Standard Warranty	Service item Relative promotion

Fail redemption step 3: You can redeem again



→ ↻ register.msi.com/product

應用程式 Gmail YouTube 地圖



Product Promotion

- HOME
- MY PROFILE
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- MY REWARDS
- MY REVIEWS
- MY WARRANTY
- PROMOTIONS
 - SHOUTOUT
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 - WEB TICKET
 - REPAIR HISTORY

Promotion Name (Link)		
Review Status	Digital Code / Ship Tracking No	Note
redeem again		Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption. 1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase model) 2. Monitor Serial Number image (the sticker behind the monitor)
go to redeem		
go to redeem		

Fail redemption step 4: Fulfill the requirements and redeem again



[Start to Redeem](#) [Eligible products](#) [Redeem Guide](#) [Promotion Detail](#) [Activate the Code](#)

Monitor

Purchased Date	Product Name / Serial Number	Invoice Upload	Select
20.08.2020	MP241 CA6T059460074	<div>The buy of prove</div> <div><input type="text"/> Check file <input type="button" value="Upload file"/></div> <div>Product Barcode</div> <div><input type="text"/> Check file <input type="button" value="Upload file"/></div> <div>Invoice No/ Trade No/ Order No</div> <div><input type="text" value="10018288"/></div>	<div><input type="radio"/></div> <div>Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption. 1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase model) 2. Monitor Serial Number image (the sticker behind the monitor)</div>

Redeem

Step 9-1: Redeem Complete

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MESSAGE

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Next](#)

Step 9-2: Receive the notifications from MSI in your mailbox as well



[No Reply] MSI Promotion – Smart learning with PRO – Notice



Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

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How to get the digital
prize?



Step 10-1 : Eventually, check your prize via your mailbox



[No Reply] MSI Redeem Notice - Success



Congratulation on the purchase of your MSI® product!

Your **Smart Learning with PRO** activation code is:

PHYSICAL GIFT:
Review completed, please wait for delivery.

Thank you!

Step 10-2 : Eventually, check your prize via MSI member center



The screenshot displays the MSI Member Center interface. A 'Product Promotion' modal window is open, showing a table of promotions. The background interface includes a navigation menu on the left with links like HOME, MY PROFILE, MY PRODUCT, MY REWARDS, MY REVIEWS, MY WARRANTY, PROMOTIONS, and MY SUPPORT. The top right of the page has links for OFFICIAL SITE, MSI FORUM, LOGOUT, and a language selector (English / English).

Product Promotion

Promotion Name (Link)		
Review Status	Digital Code / Ship Tracking No	Note
MSI FHD webcam		
pass	Ship Tracking No 0000000000	Redeem Code
MSI Solo Bluetooth speaker		
go to redeem		
MSI Solo Bluetooth speaker		
go to redeem		

Close

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MADE FOR **GAMERS & CREATORS**

